



**CITY OF JACKSONVILLE
CITY COUNCIL AGENDA
OLD CITY HALL, 205 W Main St**

**CITY COUNCIL
City Council Meeting**

**March 15, 2016
6:00 pm**

- 1) **CALL TO ORDER** (includes call to order, pledge of allegiance)
- 2) **a. MINUTES (March 1, 2016)**
b. BILLS LIST
- 3) **PUBLIC COMMENT (items **not** on the agenda) limited to 3 minutes per speaker.**
- 4) **STAFF / DEPARTMENT REPORTS**
 - a. **Admin Department** - Jeff Alvis / Stacey McNichols / Kimberlyn Collins
 - b. **Planning Department** - Ian Foster
 - c. **Police Department** - Chief Towe
 - d. **Fire Department** - Devin Hull
 - e. **Mayor** - Paul Becker
- 5) **ACTION / DISCUSSION ITEMS**

(The public will be allowed to speak, one time, to certain items during the action/discussion items. In order to speak you must sign in with the Recorder under the item for which you wish to speak)

 - a. **Michael Cavallaro RVCOG Annual Update**
 - b. **ITS Plan Update – Citizen Survey Results**
- 6) **COUNCIL COMMITTEE REPORTS**
- 7) **ADJOURN**

Please let the City offices know if you will need any special accommodations to attend or participate in the meeting by calling (541) 899-1231. Informational documents for items on this agenda are available for review on the City website www.jacksonvilleor.us. A recording of the meeting will be available on the website within one week of the meeting.

Action minutes along with electronic recordings of the meeting, which may be reviewed online on the City of Jacksonville website <http://www.jacksonvilleor.us>.

March 1, 2016 at Old City Hall, 205 W Main St, Jacksonville

- 1) **CALL TO ORDER (includes call to order, pledge of allegiance) 6:00 pm**
Present: Councilors Gregg, Garcia, Jesser, Lewis and Mayor Becker. Absent Councilor Bennington and Wall.
Staff Present: Administrator Alvis, Treasurer McNichols, Fire Chief Hull, and Recorder Collins.
- 2) **a. MINUTES (minutes from February 16, 2016 meeting)**
Move to: Approve
Motion by: Councilor Garcia
Seconded by: Councilor Lewis
Vote:
Ayes: Unanimous
Motion Carries

b. BILLS LIST
Move to: Approve the Bills
Motion by: Councilor Jesser
Seconded by: Councilor Gregg
Roll Call Vote:
Ayes: 5
Nays: 0
Motion Carries
Council asked questions. Chief Hull answered.
- 3) **PUBLIC COMMENT (items **not** on the agenda) limited to 3 minutes per speaker.**
Clara Wendt - 570 G Street, Jacksonville, Or 97530 – Spoke in regards to Urban Renewal on our most current tax statements.
- 4) **STAFF / DEPARTMENT REPORTS**
 - a. **Mayor** - Mayor Becker
 - b. **Admin Department** - Administrator Alvis / Treasurer McNichols / Recorder Collins
Administrator Alvis: Gave Council an update on the Timber Ridge Development and the South Oregon Waterline.
Treasurer McNichols: Gave an update on the market analysis for the Miller House and the Police Department and appraisals for both buildings.
 - c. **Planning Department** - Ian Foster
 - d. **Police Department** - Chief Towe
 - e. **Fire Department**
Chief Hull: Gave the Fire Departments annual report.
- 5) **ACTION / DISCUSSION ITEMS**
(The public will be allowed to speak, one time, to certain items during the action/discussion items. In order to speak you must sign in with the Recorder under the item for which you wish to speak)

a. Recommendation on Establishing an Environmental Committee

Public Comment: None

Council Discussion: Mayor Becker and Administrator Alvis present Councilor Wall's request for an agenda item in regards to forming an environmental committee. Council discussed if there was a need for another committee. The idea of referring this type of program to an existing committee was discussed.

Move to: Establish an environmental committee for the sake of discussion

Motion by: Councilor Garcia

Seconded by: Councilor Jesser

Roll Call Vote:

Ayes: 1 – Councilor Lewis

Nays: 4

Motion Carries

Move to: Recommend for the Parks Committee reviews this

Motion by: Councilor Jesser

Seconded by: Councilor Gregg

Roll Call Vote:

Ayes: 5

Nays: 0

Motion Carries

b. Introduction of Model Charter

Public Comment: None

Council Discussion: Steve Casaleggio and Administrator Alvis present the draft for the 2016 Jacksonville City Charter to Council. A Study Session is set for April 14, 2016 to begin reviewing the Charter. Council was instructed to keep it for their reviewing only at this time.

6) **COUNCIL COMMITTEE REPORTS**

a. **N/A**

7) **ADJOURN 6:55 pm**

Paul Becker, Mayor

Kimberlyn Collins, City Recorder

Date approved: _____

**CITY OF JACKSONVILLE
Bills Against the City - City Council
MARCH 15, 2016**

| GENERAL FUND - ADMINISTRATION DEPARTMENT | | |
|-------------------------------------------------|-----------------------------------------------|-----------------|
| Vendor Name | Description | Amount |
| A One Exterminators Inc. | quarterly pest control for St. Andrews Church | 100.00 |
| A One Exterminators Inc. | quarterly pest control for PW shop | 90.00 |
| Bi-Mart | cleaning supplies | 9.98 |
| Blackbird Shopping Center | cleaning supplies | 35.97 |
| Data Center West | monthly IT services | 94.60 |
| Medford Builders Exchange A Inc. | plans for a public records request | 2.70 |
| Oregon Association of Municipal Recordors | OAMR training - Kim Collins | 24.60 |
| Southern Oregon Media Group | publishing of UR annual report | 558.44 |
| | | |
| | | 916.29 |
| GENERAL FUND - POLICE DEPARTMENT | | |
| Vendor Name | Description | Amount |
| Advantage Tire | tire mounting on PD vehicle | 72.00 |
| American Tire Distributors | tires for police vehicle | 421.52 |
| Blackbird Shopping Center | supplies for PD | 19.47 |
| City of Medford | fuel for PD February 2016 | 389.38 |
| Data Center West | monthly IT services | 25.23 |
| Lockwoods Automotive | transmission for PD vehicle | 2,128.58 |
| Quill Corporation | office supplies for PD | 136.77 |
| | | |
| | | 3,192.95 |
| GENERAL FUND - PLANNING DEPARTMENT | | |
| Vendor Name | Description | Amount |
| Data Center West | monthly IT services | 52.56 |
| Rogue Valley Council of Governments | interim planning director Jan 2016 | 4,006.56 |
| US Post Office | annual renewal bulk mail permit #7 | 225.00 |
| | | |
| | | 4,284.12 |
| FIRE PROTECTION FUND | | |
| Vendor Name | Description | Amount |
| AlSCO | Janitorial Supplies | 134.88 |
| Bob Budesa | reimbursement for CERT supplies | 44.87 |
| City of Medford | fuel for FD February 2016 | 330.78 |
| Data Center West | monthly IT services | 25.23 |
| Weldon's Cleaning Center | uniform cleaning | 27.55 |
| | | |
| | | 563.31 |
| STREETS FUND | | |
| Vendor Name | Description | Amount |
| AlSCO | Janitorial Supplies | 127.27 |
| Beaver Tree Service | maple tree removal @ 545 N. Oregon St. | 1,400.00 |
| Blackbird Shopping Center | supplies for shop | 18.97 |
| Blue Mountain Rock | rock for streets | 172.50 |
| Blue Mountain Rock | rock for streets | 172.50 |
| Budget Lumber | nails for street dept. | 17.70 |
| Budget Lumber | nails for street dept. | 8.85 |
| Coastal - White City | work boots for employee | 72.58 |
| Grange Co-Op | 30 gal trash can w/lid | 100.95 |
| Hubbard's Home Center | parts for mower | 176.09 |
| Industrial Source | service fire extinguisher in garage | 30.00 |
| Jacksonville Lumber Co. | liquid nails & gloves for street dept. | 22.25 |
| Jacksonville Lumber Co. | supplies for street dept. | 8.00 |
| KAS & Associates Inc. | engineer rebill - Timer Ridge Subdivision | 354.24 |
| KAS & Associates Inc. | engineering consult Beverly Way flooding site | 489.66 |
| Mountain View Paving Inc. | asphalt patching - Beverly Way - water break | 2,080.00 |
| Webfoot Truck & Equipment Inc. | vehicle repairs - pw vehicle | 2,237.88 |
| Zumar Industries Inc. | supplies for street dept. | 739.82 |
| | | |
| | | 8,229.26 |

| Vendor Name | Description | Amount |
|--------------------------------------|--------------------------------------------------------|-------------------|
| WATER FUND | | |
| Vendor Name | Description | Amount |
| Absolute Golf Cars | repairs to water meter reading golf car | 560.00 |
| AlSCO | Janitorial Supplies | 127.27 |
| Blue Mountain Rock | rock for water dept. | 52.50 |
| Blue Mountain Rock | rock for water dept. | 120.00 |
| Budge-McHugh Supply Co. | 10" pipes & supplies for water dept. | 421.90 |
| Budge-McHugh Supply Co. | supplies for water dept. | 250.18 |
| Budge-McHugh Supply Co. | supplies for water dept. | 28.22 |
| C & K Market Inc. | supplies for crew on water break | 52.59 |
| Data Center West | monthly IT services | 12.60 |
| Ferguson Waterworks | pipe for water dept. | 768.28 |
| Ferguson Waterworks | supplies for water dept. | 153.55 |
| Ferguson Waterworks | supplies for water dept. | 32.83 |
| Ferguson Waterworks | pipe for water dept. | 701.22 |
| Ferguson Waterworks | supplies for water dept. - water break | 1,010.91 |
| Ferguson Waterworks | replacement water meters | 1,553.70 |
| Ferguson Waterworks | supplies for water break | 2,733.70 |
| Finance and Accounting Branch | purchase of water rights | 150,000.00 |
| KAS & Associates Inc. | engineering for water line ext S Third | 67.50 |
| KAS & Associates Inc. | engineering for Oregon water line | 212.22 |
| Neilson Research Corporation | routine water testing and stage 2 DBPs | 309.00 |
| Pro Service Center | vehicle maintenance | 93.00 |
| US Post Office | annual renewal bulk mail permit #6 | 225.00 |
| | | |
| | | 159,486.17 |
| PARKS FUND | | |
| Vendor Name | Description | Amount |
| AlSCO | Janitorial Supplies | 254.53 |
| Hilton Fuel & Supply | supplies for reservoir road | 235.00 |
| Jacksonville Chamber of Commerce | reimbursement for Visitors Center - February 2016 | 4,490.48 |
| Jacksonville Lumber Co. | rebar for parks dept. | 11.70 |
| Jacksonville Lumber Co. | gloves for parks dept. | 40.00 |
| Jacksonville Lumber Co. | supplies for forest park | 9.00 |
| | | |
| | | 5,040.71 |
| SDC FUND | | |
| Vendor Name | Description | Amount |
| Civil West Engineering Services Inc. | engineering for new parking lot on 4th & Main | 5,036.95 |
| Finance and Accounting Branch | purchase of water rights | 149,496.00 |
| | | |
| | | 154,532.95 |
| CAPITAL PROJECT FUND | | |
| Vendor Name | Description | Amount |
| Ferguson Enterprises Inc. | supplies for courthouse project | 178.63 |
| J. Jackson Drywall | drywall plaster & primer paint on 1st floor courthouse | 6,950.00 |
| KAS & Associates Inc. | contract documents for reservoir removal | 22.50 |
| Pacific Coast Supply | drywall supplies for courthouse project | 62.96 |
| Pacific Electrical Contractors | progress billing on courthouse project | 10,715.65 |
| Precision Doors | deposit on doors for courthouse | 8,000.00 |
| Rodda Paint | paint & supplies for courthouse project | 2,145.98 |
| | | |
| | | 28,075.72 |
| | | |
| | | |
| | TOTAL: | 364,321.48 |
| | | |
| | | |
| APPROVED BY: | | DATE: |

Jacksonville City Council Agenda Item Summary



Michael Cavallaro RVCOG Annual Update

Date: March 9, 2016
From: Jeff Alvis, City Administrator

City Council Meeting: March 15, 2016
Agenda Item: 5a.

Synopsis:

Michael Cavallaro will present RVCOG annual report.

Fiscal Impact:

N/A

Recommendations:

N/A

Exhibits:

Exhibit A – Program and Financial Update January 2016 Report

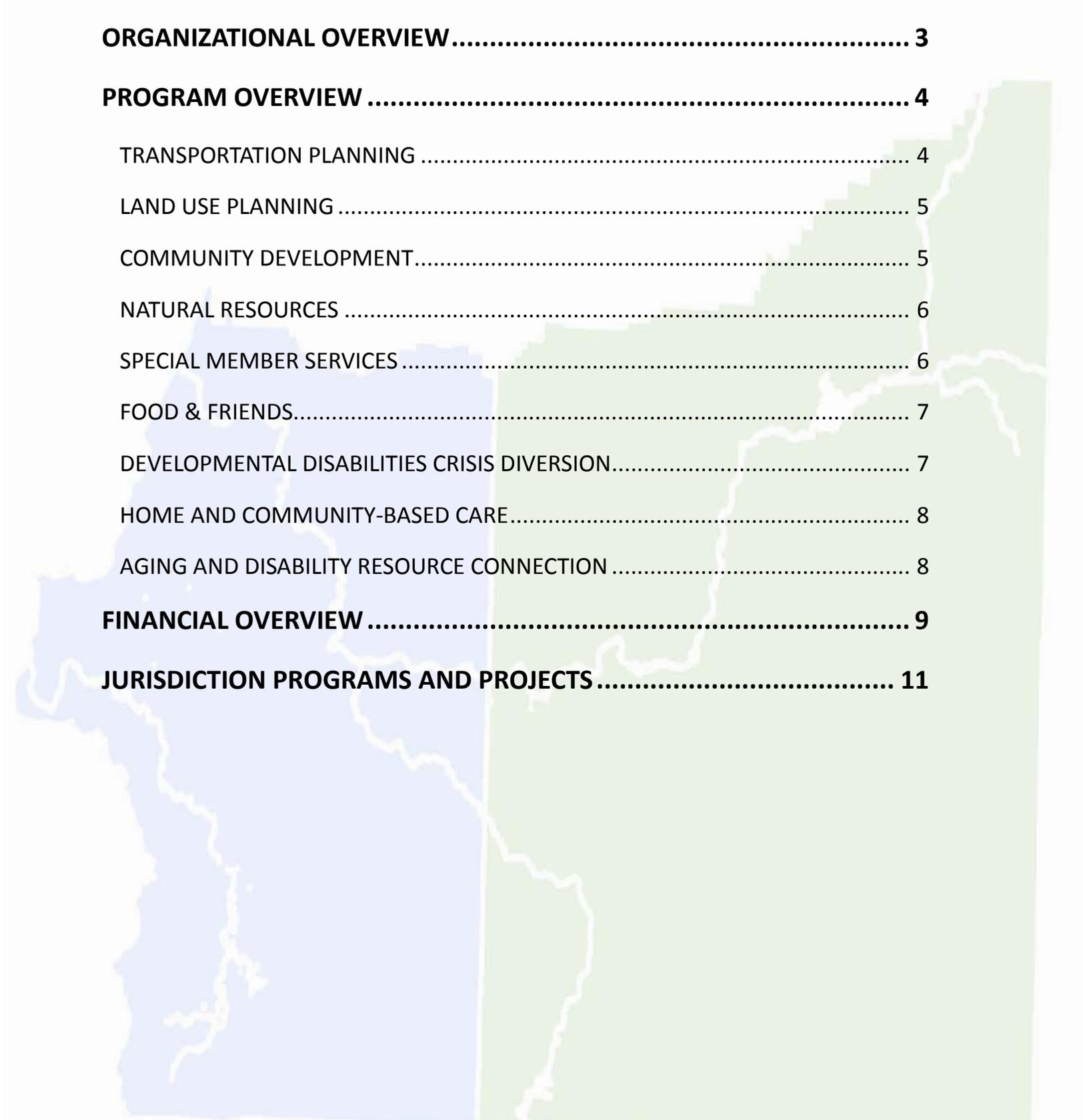
ROGUE VALLEY COUNCIL OF GOVERNMENTS

We shall act as a catalyst to promote quality of life, effective and efficient services, and leadership in regional communication, cooperation, planning, and action in Southern Oregon.



**Program and
Financial Update
January 2016**

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What is a COG?

A Council of Governments (COG) is a voluntary association of cities, counties, and special purpose districts within a distinct region, serving as planning, coordination, program development, and service delivery organizations. They promote regional cooperation and provide services and resources that might not otherwise be affordable or available to local governments. While COGs differ in their mix of programs from one region to another, they always share a fundamental purpose – to work with the expressed consent and support of their members to facilitate outcomes that improve the local and regional quality of life.

Of the 39,000 general purpose governments in the U.S., more than 35,000 are served by COGs

What is RVCOG?

In 1968, under the provisions of Chapter 190 of the Oregon Revised Statutes, the Rogue Valley Council of Governments (RVCOG) was established by the member governments to operate in Jackson and Josephine counties. Currently, RVCOG has 23 members: 15 local governments and 8 other entities (special districts and higher education). Elected and appointed representatives from each of the members serve on RVCOG's Board of Directors, which governs the organization at the policy level. In addition to the Board, RVCOG's moving parts comprise an Executive Committee, professional staff, and a variety of permanent and temporary advisory committees of stakeholders, members of the public, and technical experts. In terms of funding, the vast majority comes through grants and contracts with federal, state, and local governments, with additional monies collected from donations and membership dues.

Unlike its member governments, RVCOG has no legislative, taxing, or enforcement authority

How Does RVCOG Provide Services?

We have the long-term responsibility for implementing certain state and federal programs.

For example, we are the home of the Rogue Valley Metropolitan Planning Organization (RVMPO) for the Greater Bear Creek Valley and the Middle Rogue MPO (MRMPO) for the Greater Grants Pass area.

We collaborate with our members to obtain funding and cooperation from state, federal, and non-governmental entities.

For example, we managed the Regional Problem Solving (RPS) process, a collaborative process that established future growth patterns for multiple jurisdictions in the Rogue Valley.

We directly contract with our members for specific services.

Grant Administration is a good example of this, as is our ability to provide a staff member to serve as a contract land use planner for several of our jurisdictions.

Although the specifics of RVCOG's programs have evolved over the years as a response to new needs of members and changing funding sources, it has always maintained its fundamental role as a regional resource for technical expertise and project management, as well as a collective voice for the region when working with the state or federal government.

TRANSPORTATION PLANNING

RVCOG's transportation planning services are primarily focused on the Rogue Valley Metropolitan Planning Organization (RVMPO) and Middle Rogue Metropolitan Planning Organization (MRMPO). Federal transportation law requires that transportation planning activities in urbanized areas with a population in excess of 50,000 be coordinated through Metropolitan Planning Organizations, which were created to ensure that existing and future expenditures of governmental funds for transportation projects and programs are based on a continuing, cooperative, and comprehensive (3-C) planning process.

MAJOR HIGHLIGHTS of FY 14/15

RVMPO

- Managed the region's \$2.6 million Congestion Mitigation Air Quality (CMAQ) program.
- Adopted the 2015-2018 Metropolitan Transportation Improvement Program, an estimated \$259 million in transportation projects.
- Adopted an Air Quality Conformity Determination showing the region's consistency with federal requirements for regional air quality.
- Updated and maintained data for the regional travel demand model.
- Approved amendments to the 2013-2038 Regional Transportation Plan (RTP)
- With the Oregon Department of Environmental Quality (DEQ) and a consultant, developed a Carbon Monoxide (CO) Limited Maintenance Plan (LMP) for the Medford CO Maintenance Area.
- Conducted an Alternative Measures benchmark analysis to show reduction in vehicle miles traveled.
- Updated the Public Involvement Plan and Title 6/Environmental Justice Plan.

MRMPO

- With DEQ and a consultant, developed PM10 & CO Limited Maintenance Plans for the Grants Pass Air Quality Maintenance Area.
- Adopted the Title 6/Environmental Justice Plan.
- Approved the 2015-2018 Transportation Improvement Plan project list.
- Regional travel demand model update in process.
- Regional Transportation Plan (RTP) work tasks in process.

OTHER

- Produced GIS map updates for the cities of Eagle Point, Shady Cove, Rogue River, Gold Hill, Cave Junction, and Jacksonville.
- Staffed Rogue Valley Area Commission on Transportation (RVACT) meetings.
- Participated in Medford's Transportation System Plan update.

Staff Contact Dan Moore
Planning Program Manager
541-423-1361 dmoore@rvcog.org



The RVMPO was established in 1982, and includes Jackson County and the cities of Eagle Point, Medford, Central Point, Jacksonville, Phoenix, Talent, and Ashland, as well as ODOT and RVTD.



The MRMPO was established in 2013, and includes Jackson and Josephine Counties and the cities of Grants Pass, Rogue River, and Gold Hill.

LAND USE PLANNING

RVCOG's Planning Department offers land use planning services to member jurisdictions. These services are available on a short- or long-term contract basis, for both current and long-range planning. Ordinance development and updates, Comprehensive Plan updates, Periodic Review, and collaborative planning processes are among the services available. RVCOG's ability to provide contract planner services to jurisdictions is an excellent example of the benefits of RVCOG membership. Our member jurisdictions are able to purchase only the services they need when they need them, without incurring the costs of a full- or part-time employee.

MAJOR HIGHLIGHTS of FY 14/15

- Provided current planning assistance to the cities of Jacksonville, Shady Cove, Gold Hill, and Cave Junction; performed expedited application review for Jackson County.
- Managed Regional Problem Solving (RPS) Implementation grants for Phoenix (PH-5 and PH-10) and Talent (TA-4 and TA-5).
- Facilitated the monthly regional planners' meeting, providing a forum for discussing subjects of common interest such as RPS implementation, affordable housing, and land use issues regarding recreational and medical marijuana.

Staff Contact Dick Converse
Principal Land Use Planner
541-423-1373 dconverse@rvcog.org

COMMUNITY DEVELOPMENT

Community Development can provide public outreach, emergency planning, ordinance development, opinion surveys, grant writing, grant management, RFP/RFQ preparation, and labor standards compliance. Increasingly, RVCOG's grant/loan management services have been the most requested offering under Community Development. RVCOG can provide our members with expertise in even the most complicated and burdensome federal and state grant and loan programs—*Community Development Block Grants, Water/Wastewater Financing Program, State Energy Program Grants, Energy Efficiency and Conservation Block Grants, Seismic Rehabilitation Grant Program, Safe Drinking Water Revolving Loan Fund, Special Public Works Fund, Water and Wastewater Revolving Loan Fund Grants, and Rural Development Loan Assistance*. Depending on the grant program, RVCOG's services can be free of cost to the jurisdiction.

MAJOR HIGHLIGHTS of FY 14/15

- Assisted with labor standard compliance and related requirements on the Josephine County Food Bank project.
- Provided CDBG grant administration, environmental review, and labor standards compliance for the Talent Community Center design and build project.
- Ensured that the City of Ashland met all conditions of Infrastructure Finance Authority (IFA) contract for the continued work necessary to make the TAP intertie (Medford Water Commission water) operational

Staff Contact Pat Foley
Community Development Specialist
541-423-1372 pfoley@rvcog.org

NATURAL RESOURCES

The Natural Resources program is directed at improving the health and vitality of our watersheds, natural systems, and recreational assets by providing RVCOG members and other partner organizations with specialized technical assistance and regionalized coordination and implementation. Staff works with numerous partners, including cities and counties; federal, state, and local agencies; conservation organizations; public and private schools; special interest groups; and members of the public.

MAJOR HIGHLIGHTS of FY 14/15

- Coordinated the development of a Clean Air Campaign for the RVMPO, which included a campaign logo, website (<http://www.roguevalleycleanair.org>), and a bus wrap on an RVTD interactive bus.
- Monitored water quality in Bear Creek and tributaries to comply with Clean Water Act Total Maximum Daily Load requirements. This cooperative program is unique in Oregon.
- Responsible for the preparation of the Environmental Considerations section of the MRMPO's RTP.
- Provided Stormwater Management assistance, education/outreach, and public involvement.
- Conducted popular salmon watch classes for upwards of 600 children with cooperation of Jackson Soil and Water Conservation District, Bear Creek Watershed, OSU Extension, and several local schools.
- Performed monitoring and assessment of swale and detention basin performance for the Housing Authority at US Cellular Community Park and Ashland's Snowberry Brook development.
- Assisted the Medford Water Commission and Jackson County in issues of vernal pool conservation.
- Worked with Gold Hill Irrigation District and others to improve fish passage in the Rogue River by modifying the District's water diversion.
- Developed proposals for, and continued or began implementation of, various Bear Creek riparian restoration projects in partnership with the City of Medford, ODOT, Oregon Stewardship, and others.

Greg Stabach

Staff Contact Natural Resources Program Coordinator
541-423-1370 gstabach@rvcog.org

SPECIAL MEMBER SERVICES

RVCOG's Administration Department offers a range of services to its members, such as computer network design, accounting services, human resources, technical writing, procurement, customer satisfaction surveys, executive recruitment, and special projects. RVCOG also provides staff support and assistance to a variety of regional meetings to promote the dialog among local units of government and state agencies.

MAJOR HIGHLIGHTS of FY 14/15

- Provided information technology services to Shady Cove and Rogue River (City and Police).
- Provided full accounting services (accounts payable, bank reconciliations, payroll, financial reporting, and audit preparation) for SOREDI and the Jackson County Library District (beginning July 2015). Also provided reporting and billing services for the TAP Intertie project (Talent, Ashland, and Phoenix).
- Provided the Jackson County Library District with its only administrative staff (one half-time employee).
- Continued staffing the Rogue Valley Public Service Academy (RVPSA), a collaborative regional effort to provide local, high quality, affordable training to public sector employees and community leaders.

Ann Marie Alfrey

Staff Contact HR Manager/Asst. to the Exec. Director
541- 423-1334 amalfrey@rvcog.org

FOOD & FRIENDS

RVCOG's Meals on Wheels and Senior Meals Program has been serving Jackson and Josephine Counties since 2001. The program provides balanced nutrition and frequent social contact, key to maintaining good health and vitality for those who wish to continue living as independently as possible. The program, appropriately called **Food & Friends**, provides more than 237,000 meals a year in the two-county area. Each month, nearly 400 dedicated volunteers deliver approximately 16,500 meals to individuals living independently at home whose health prevents them from preparing their own meals. In many cases volunteers are the only people our seniors see on any given day, and often the meal that is delivered is a client's main or even sole source of nutrition. In addition to home delivery, approximately 3,200 meals a month are served at 12 congregate meal sites located throughout the two-county area.

Since Federal and State funding only contribute 2/3 of what Food & Friends needs to provide its meals and its critical safety net, fund raising activities are an essential part of staff's responsibilities. The program relies on foundations, cities, counties, service organizations, businesses, churches, and clients to help close the financial gap, and to maintain the program's unbroken history of never having to resort to waiting lists.

MAJOR HIGHLIGHTS of FY 14/15

- In Jackson County, provided 127,741 meals to homebound seniors and 19,980 to seniors at 7 congregate sites, for a total of 147,721 meals.
- In Josephine County, provided 67,893 meals to homebound seniors and 18,378 meals to seniors at 5 congregate sites, for a total of 86,271 meals.



Evelyn Kinsella

Staff Contact Nutrition Program Manager
541- 734-9505 X3 ekinsella@rvco.org

DEVELOPMENTAL DISABILITIES CRISIS DIVERSION

RVCOG contracts with the Oregon Department of Human Services to provide crisis intervention services to Jackson and Josephine County Developmental Disability programs, as well as four other county programs in Southern Oregon. These County DD programs make referrals to RVCOG staff so they may assist with the coordination of crisis services on sensitive cases involving intellectually and developmentally disabled clients of all ages. RVCOG staff also helps prevent or mitigate future crises by offering training and behavioral consultation services to County programs, contracted providers, and families.

MAJOR HIGHLIGHTS of FY 14/15

- Assisted in stabilizing more than 2,000 adults and children in crisis across the program's six counties.
- Offered comprehensive trainings on autism spectrum disorder, dementia in the DD population, the responsibilities of the Health Care Representative, and the Oregon Intervention System.
- Assisted the State and Jackson County in completing more than 200 support needs assessments in order to meet federal guidelines.

Treven Whitney

Staff Contact Crisis Diversion Services Manager
541- 955-9076 twhitney@rvco-ddrv.org

HOME AND COMMUNITY-BASED CARE

Oregon offers one of the nation's best combinations of services to allow individuals to continue living in their home as they age or face a disability. In southern Oregon, RVCOG provides administrative oversight to the region's Medicaid program, the Oregon Health Plan, and SNAP (food stamps), directly implements Oregon Project Independence (OPI), and provides workshops in several evidence-based trainings that address such topics as how to care for a family member with dementia, or how to deal with chronic physical conditions or depression. As a result of these and other related programs, 50% of Long Term Care clients receiving services are able to continue to live in their homes, and nearly 90% of seniors and people with disabilities residing in Jackson and Josephine County receiving assistance for their long term care needs are able to avoid being placed in a nursing home, and are instead living in their own homes, an adult foster home, residential care, or an assisted living facility.

MAJOR HIGHLIGHTS of FY 14/15

- 20,030 individuals assisted by the Medicaid program in southern Oregon.
- 266 participants attended 30 workshops in the region designed to assist people to cope with chronic conditions, chronic pain, and diabetes.
- 400 seniors were assisted through Oregon Project Independence (OPI), and another 50 younger disabled were served through a new state OPI pilot.
- RVCOG continued to maintain the Disaster Registry for vulnerable populations (seniors, people with disabilities, and others) who would require special attention by emergency services in the case of a disaster. 425 individuals, 418 long-term care facilities, and 304 child care facilities are currently listed.
- RVCOG continued to promote its trademarked Lifelong Housing certification program that recognizes and certifies housing built (or retrofitted) with accessibility features that facilitate aging in place.

Berta Varble

Staff Contact Interim SDS Manager/Operations Manager
541- 423-1384 bvarble@rvcog.org

AGING AND DISABILITY RESOURCE CONNECTION

Before Oregon's implementation of the Aging and Disability Resource Connection (ADRC) program, locating accurate and unbiased information about services to help seniors or adults with disabilities maintain their independence and health was a frustrating and time-consuming process. With ADRC now statewide, that situation has been significantly improved. Although the ADRCs are operated on a local basis, they can be accessed through a single phone number (855-ORE-ADRC) or a single website (www.ADRCofofOregon.org). The ADRC phone lines are open during business hours five days a week with trained staff ready to help the consumer. Services can range from responding to a simple request for information all the way up to a comprehensive session of options counseling in a home setting to ensure that clients and family members are given the range of choices they need in order to make an informed decision about available options.

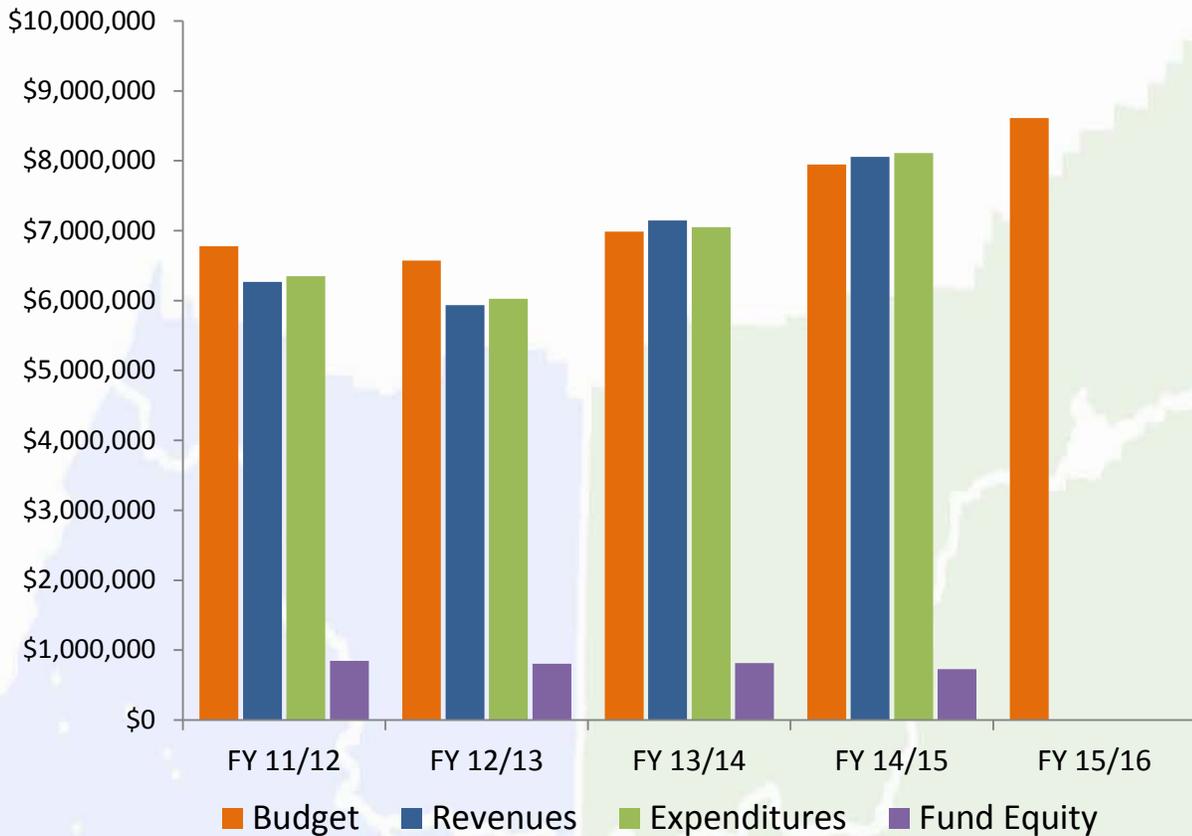
MAJOR HIGHLIGHTS of FY 14/15

- In Jackson and Josephine counties, staff received and answered 3,244 information and assistance calls and held 545 in-depth options counseling sessions.

Carol Terry

Staff Contact Community Living Program Manager
541- 471-2863 Carol.A.Terry@state.or.us

5 Year Financial History



Budget and Revenue

Over the last decade, the COG was in a period of relative stability, with funding consistently remaining between \$6 and \$7 million. Now, with an improving economy, and some local, State, and Federal funding increases (especially in DHS), RVCOG’s budget has entered a next tier of funding (\$8.61 million). Due to the real possibility that some of this increased funding may be reduced or eliminated in the near future, the COG has been careful to avoid hiring too many additional long-term employees. We will reevaluate this position once we have a better idea of future funding.

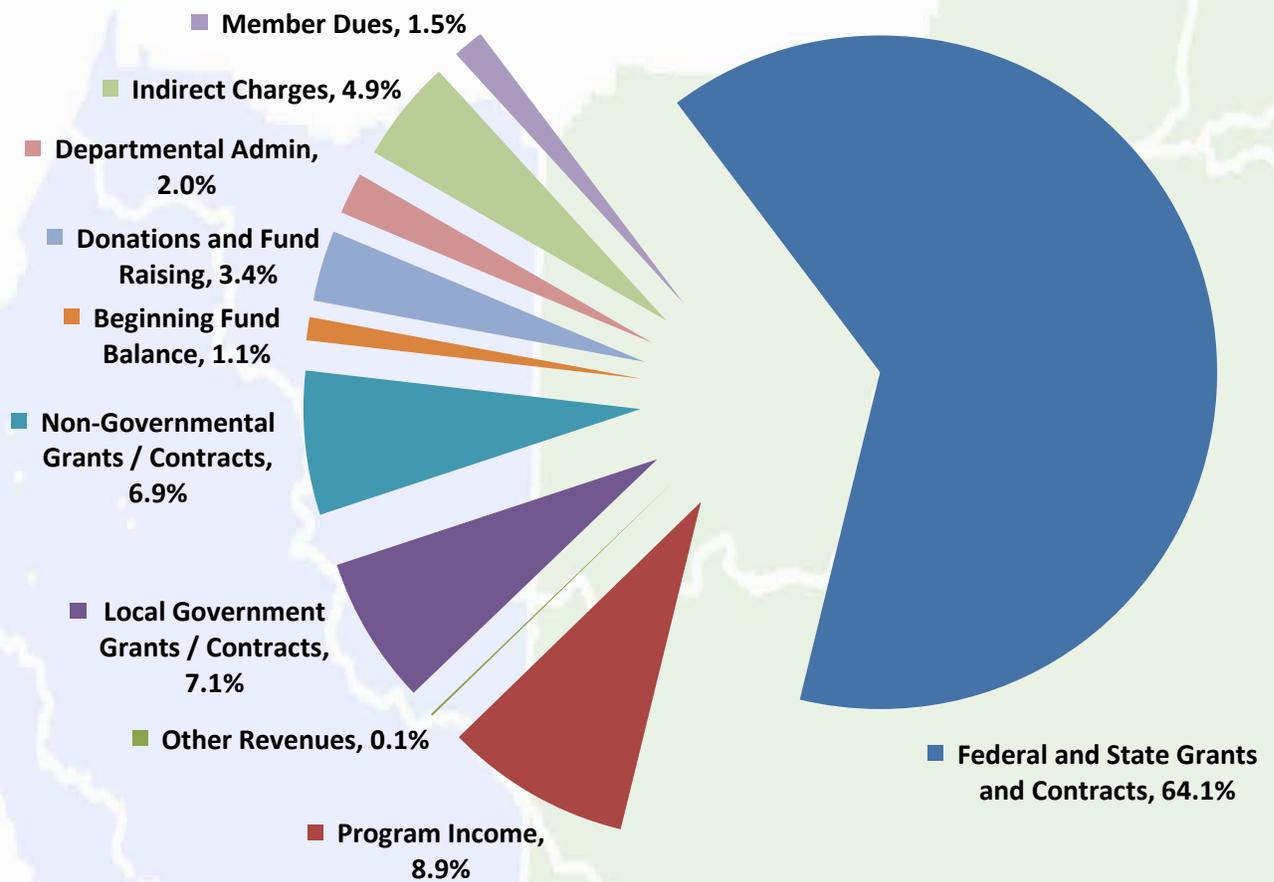
Expenditures

As for the core considerations of the cost of RVCOG’s services, we continue to hold expenditures as low as we possibly can for our jurisdictions and funders. Not only are dues the lowest they have ever been, but the COG continues to be aggressive in keeping the billable rates of its employees as low as possible to minimize cost increases to our members and funders, while still managing to attract and maintain a highly professional staff.

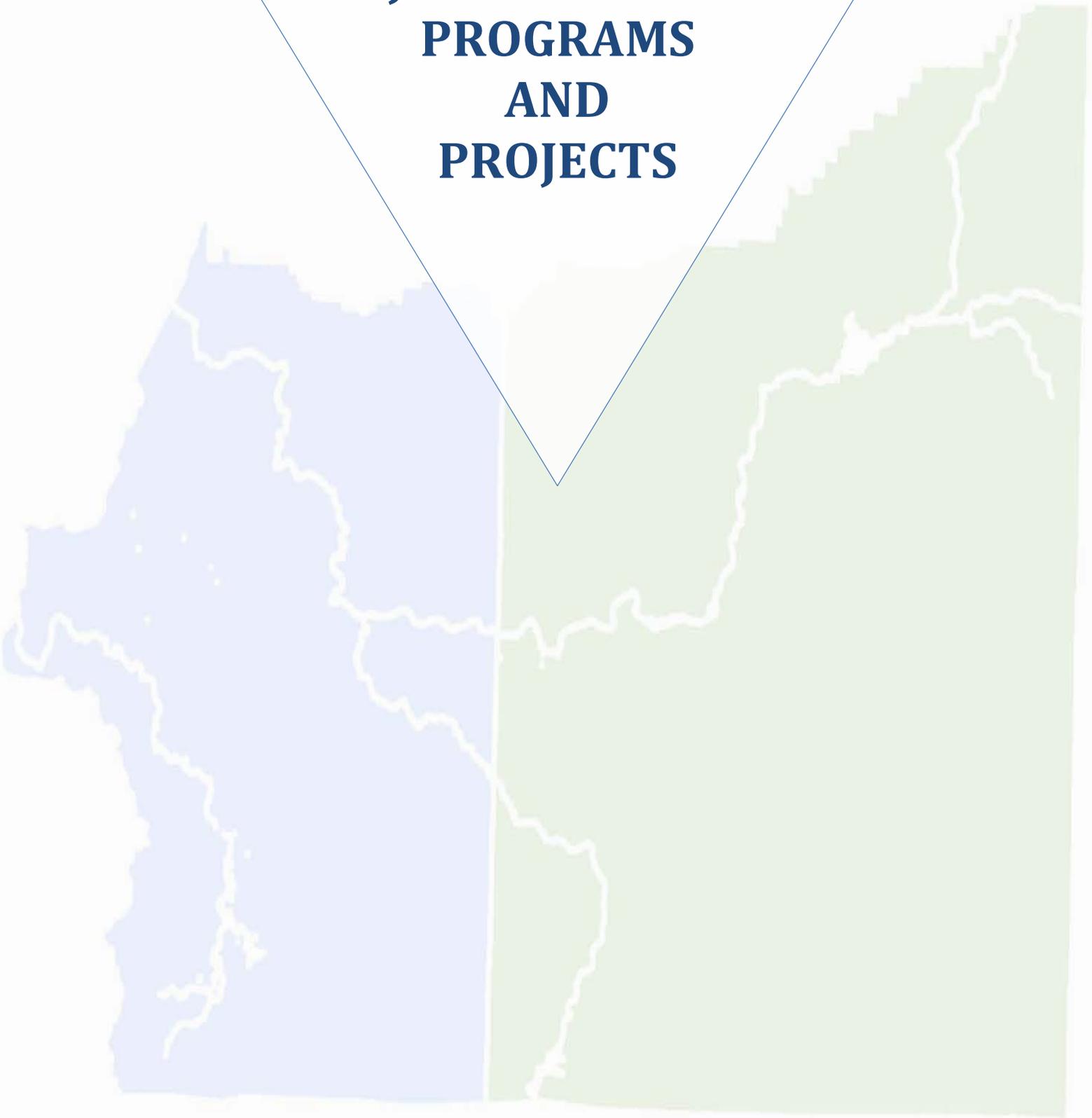
Fund Equity

While the equity recorded in July 2015 shows a decrease in the total fund equity (from \$813,045 to \$727,056), the reduction is due entirely to a change in how RVCOG records and expenses its sick leave liability. Without this change, the total fund equity would have increased \$232,000, for a total fund equity of almost \$960,000.

Revenue Sources FY 14/15



**JURISDICTION
PROGRAMS
AND
PROJECTS**



CITY OF JACKSONVILLE

| Activities | Contractual Information | Member Cost and Role |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------|
| Planning (Land Use, Transportation, and Community Development) | | |
| <p>Current Planning Assistance Provided senior planner level support, preparing staff reports, and attending Planning Commission hearings.</p> | IGA between Jacksonville and RVCOG. | Cost -- \$1,583 Role -- Client |
| <p>Rogue Valley Metropolitan Planning Organization (RVMPO) Staffed the RVMPO, accomplishing the following:</p> <ul style="list-style-type: none"> • Managed region’s \$2.6 million annual Congestion Mitigation Air Quality (CMAQ) program • Approved amendments to the 2015-2018 Metropolitan Transportation Improvement Program, an estimated \$259 million in transportation projects • Adopted 2015-2018 Metropolitan Transportation Improvement Program, an estimated \$259 million in transportation projects. • Adopted Air Quality Conformity Determination showing region’s consistency with federal requirements for regional air quality • Updated and maintained data for the regional travel demand model • Approved amendments to the 2013-2038 Regional Transportation Plan (RTP) • Worked with Oregon DEQ and Sierra Research (consulting firm) to develop a Carbon Monoxide (CO) Limited Maintenance Plan (LMP) for the Medford CO Maintenance Area. • Conducted an Alternative Measures benchmark analysis for compliance with Oregon’s Transportation Planning Rule (TPR) for MPOs to show reduction in vehicle miles traveled. • Worked with ODOT & DLCD on a Strategic Assessment to look at how local plans can contribute to reducing greenhouse gas emissions. • Updated the RVMPO Public Involvement Plan and Title 6/EJ Plan. | RVCOG designated as the RVMPO by order of Oregon Governor in 1982, annual state and federal funding agreements Total FY 2014-15 MPO discretionary funding \$ 4.9 million (STP, CMAQ, Planning) | Cost -- \$454 (MPO dues) Role -- Partner, partial funder through dues |
| <p>GIS Map Updates</p> <ul style="list-style-type: none"> • Zoning • Comprehensive Plan • Parking | Hourly wage contract | Cost -- \$100 Role -- Client |

CITY OF JACKSONVILLE

| Activities | Contractual Information | Member Cost and Role |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| RVACT Staff Support Staffed the activities of the Rogue Valley Area Commission on Transportation. | ODOT IGA with RVCOG FY 14/15 budget \$25,000 | Cost -- \$0 Role – Stakeholder |
| Special Member Services | | |
| Rogue Valley Public Service Academy Working with human resource professionals from a number of member jurisdictions, RVCOG staffed the Rogue Valley Public Service Academy. RVPSA is a cooperative effort to provide local, high-quality, affordable training to public servants and other community leaders in southern Oregon. Some of the trainings for this fiscal year were Local Government Leadership for the Next Decade, Understanding Different Personalities in the Workplace, and Performance Management in a Union Environment. | Local collaboration | Cost -- Depending on the training, attending employees pay between \$0 and \$125 Role -- Stakeholder and client (individual employees are recipients of training) |
| Accounting Services to SOREDI Continued providing SOREDI with full accounting services (accounts payable, bank reconciliations, payroll, financial reporting, and audit preparation). | Contractual agreement with SOREDI FY 14/15 = \$35,000 | Cost -- \$0 Role -- Stakeholder and indirect client (benefit to Jacksonville citizens) |
| Accounting Services to Jackson County Library District Began providing the Jackson County Library District with accounting services (accounts payable, bank reconciliations, financial reporting, and audit preparation). | Contractual agreement with Jackson County Library District FY 14/15 = \$8,477 | Cost -- \$0 Role -- Indirect client (benefit to Jacksonville citizens) |
| Admin Staff to Jackson County Library District Began providing the Jackson County Library District with its sole administrative staff (one half-time employee). | Contractual agreement with Jackson County Library District FY 14/15 = \$27,617 | Cost -- \$0 Role -- Stakeholder and indirect client (benefit to Jacksonville citizens) |
| Natural Resources | | |
| Jacksonville Dam and Rich Gulch Worked with the City to find solutions and funding to remove Jacksonville Dam. In addition, RVCOG worked with the City and agencies on permitting and other regulatory issues. | IGA with City and RVCOG. | Cost -- \$3,250.00 Role – Client, Stakeholder |
| CMAQ Air Quality Funding Coordinated a project to develop a Clean Air Campaign for the RVMPO. The campaign is working with a steering committee to develop program materials. Key elements include a campaign logo, website, and a bus wrap on an RVTD interactive bus. The project website can be viewed at http://www.roguevalleycleanair.org/ . | IGA between ODOT and RVCOG. | Cost -- \$0 Role -- Stakeholder |

CITY OF JACKSONVILLE

| Activities | Contractual Information | Member Cost and Role |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>Bear Creek Water Quality Monitoring Monitored water quality for Bear Creek and tributaries to comply with Clean Water Act Total Maximum Daily Load (TMDL) requirements. Also collected and analyzed stormwater runoff and spills throughout the Bear Creek watershed.</p> | <p>Local IGAs between RVCOG and participating jurisdictions</p> <p>Total funding = \$43,449</p> | <p>Cost -- \$3,913 (Jacksonville's share of TMDL monitoring costs)</p> <p>Role – Client, partner, partial funder</p> |
| <p>Salmon Watch Conducted Salmon Watch classes in the spring of 2014 with the Bear Creek Watershed Education Partners, OSU Extension, and local schools. Classes were conducted at streams and at the Jackson Soil and Water Conservation Districts Summer Field Camp with students from around the region. The program reached approximately 288 kids.</p> | <p>SWCD Grant and supported by Stormwater Programs from RVSS, Medford, and Ashland plus match from Partners.</p> <p>Total Funding = \$12,000.00</p> | <p>Cost -- \$0</p> <p>Role -- Stakeholder</p> |
| <p>Rogue Basin Restoration Plan and Rogue Basin Partnership Development Worked with the Bonneville Environmental Foundation, the Rogue Restoration Group, Soil and Water Conservations Districts, Watershed Councils, and others to develop an action plan for the basin focusing in priority restoration projects. In addition, we are working with these groups to bring in outside funding (foundations) to invest in the Rogue Basin.</p> | <p>Grant from the Laird Norton Family Foundation (\$100,000) to RVCOG and partner conservation organizations (\$10,000 RVCOG).</p> <p>Total funding = \$100,000</p> | <p>Cost -- \$0</p> <p>Role -- Stakeholder</p> |
| Senior and Disability Services | | |
| <p>Senior Meals Program Provided 4,157 meals to homebound seniors and served 1,744 meals at the City's congregate site, for a total of 5,901 meals.</p> | <p>Federal contract with RVCOG for both counties under the Older Americans Act</p> <p>FY 14/15 funding: Federal = \$1,134,336 State (OPI) = \$68,760 Local = \$518,595</p> | <p>Cost -- \$12,000 (Jacksonville's contribution towards the meal costs). In addition to the city's contribution, the program received \$2,716 from the Senior Center.</p> <p>Role – Indirect client (benefit to Jacksonville citizens), partial funder</p> |
| <p>Rogue Valley Aging and Disability Resource Connection (ADRC) Received 3,244 information and assistance calls and worked on 545 Options Counseling cases throughout the two-county area. As of 1/21/16, there are 457 active listings in the ADRC Resource Database.</p> | <p>Federal and state contract with RVCOG for both counties.</p> <p>FY 14/15 funding = \$361,231</p> | <p>Cost -- \$0</p> <p>Role -- Stakeholder and indirect client (benefit to Jacksonville citizens)</p> |
| <p>Go-Stay Kit Responsible for the creation of this emergency preparedness tool to assist seniors and people with disabilities in the event of a disaster.</p> | <p>Initially federal and state contract with RVCOG, now self-supporting with book sales with private sector partner.</p> | <p>Cost -- \$0</p> <p>Role -- Stakeholder and indirect client (benefit to Jacksonville citizens)</p> |

CITY OF JACKSONVILLE

| Activities | Contractual Information | Member Cost and Role |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------|
| <p>Medicaid Administration RVCOG administered the Medicaid Program and Services for low income seniors and adults with disabilities, including determination of financial benefits and service eligibility. Benefits and services include Oregon Health Plan (medical coverage); SNAP (food stamps); and Case Management for long term care services (in-home care, adult foster care, assisted living, residential care, and nursing facilities). A total of 12,600 individuals served in Jackson County.</p> | <p>Federal and state contract with RVCOG for both counties</p> <p>FY 14/15 pass-through to Medicaid Services = \$80.1 million</p> <p>FY 14/15 funding to RVCOG = \$90,272</p> | <p>Cost -- \$0</p> <p>Role -- Stakeholder and indirect client (benefit to Jacksonville citizens)</p> |
| <p>Developmental Disabilities Intervention and Training Assisted in stabilizing more than 2,001 adults and children in crisis; provided trainings on autism spectrum disorder, dementia in the DD population, the responsibilities of the Health Care Representative, and the Oregon Intervention System; assisted Jackson and Josephine counties in completing more than 200 support needs assessments in order to meet federal guidelines.</p> | <p>State contract with RVCOG (Developmental Disabilities Crisis Intervention, Region V)</p> <p>FY 14/15 funding to RVCOG = \$670,784</p> | <p>Cost -- \$0</p> <p>Role -- Stakeholder and indirect client (benefit to Jacksonville citizens)</p> |
| <p>Adult Protective Services and Adult Foster Home Licensing Managed Adult Protective Services and Adult Foster Home licensing for all seniors and adults with physical disabilities. A total of 3,165 contacts made to Adult Protective Services; 168 foster homes licensed.</p> | <p>Federal and state contract with RVCOG</p> <p>FY 14/15 pass-through funding = \$1.5 million for APS and AFH licensing staff</p> | <p>Cost -- \$0</p> <p>Role -- Stakeholder and indirect client (benefit to Jacksonville citizens)</p> |
| <p>Lifelong Housing Certification Project Continued work on certification program for accessible/adaptable housing in both counties. Received and implemented State Innovation Grant for a pilot project that will demonstrate that incorporating the design features of the Lifelong Housing certification program into new and existing homes is a economically viable option for public funders, public housing developers, home builders, and consumers.</p> | <p>AARP Memorandum of Understanding, State of Oregon Innovation Grant</p> <p>FY 14/15 funding = \$31,714</p> | <p>Cost -- \$0</p> <p>Role -- Stakeholder and indirect client (benefit to Jacksonville citizens)</p> |
| <p>Oregon Project Independence Provided case management and in-home services under Oregon Project Independence to assist seniors—at risk of institutional placement—who are not eligible for Medicaid long term care services remain in their own homes. 224 individuals were served in Jackson County.</p> | <p>State contract with RVCOG for both counties</p> <p>FY 14/15 funding = \$854,774</p> | <p>Cost -- \$0</p> <p>Role -- Stakeholder and indirect client (benefit to Jacksonville citizens)</p> |

CITY OF JACKSONVILLE

| Activities | Contractual Information | Member Cost and Role |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------|
| <p>Oregon Project Independence – Pilot for Adults with Disabilities (19 – 59) Provided case management and in-home services under Oregon Project Independence to assist adults with physical disabilities —at risk of institutional placement—who are not eligible for Medicaid long term care services remain in their own homes. 30 individuals were served in Jackson County.</p> | <p>State contract with RVCOG for both counties</p> <p>FY 14/15 funding = \$98,271</p> | <p>Cost -- \$0</p> <p>Role -- Stakeholder and indirect client (benefit to Jacksonville citizens)</p> |
| <p>Family Caregiver Support Provided information and assistance, one-on-one resource specialist support training and Home Repair to family caregivers who are caring for someone over 60 or for people who are over 60 and caring for children age 18 and younger. A total of 32 family caregivers served in Jackson County.</p> | <p>Federal and state contract with RVCOG</p> <p>FY 14/15 = \$22,010</p> | <p>Cost -- \$0</p> <p>Role -- Stakeholder and indirect client (benefit to Jacksonville citizens)</p> |
| <p>Disaster Registry Maintained the Disaster Registry for vulnerable seniors and people with disabilities to assist in disaster response and serve as the lead agency for the Vulnerable Population’s Branch of the Emergency Operations Center in the event of a disaster. A total of 450 individuals were served in both counties. The Registry also lists 418 long-term care facilities and 304 child care facilities.</p> | <p>Federal and state contract with RVCOG for both counties</p> <p>FY 14/15 funding = \$1,845</p> | <p>Cost -- \$0</p> <p>Role -- Stakeholder and indirect client (benefit to Jacksonville citizens)</p> |
| <p>Living Well Provided Living Well workshops to help people with chronic conditions, chronic pain and Diabetes to better manage their conditions. A total of 266 participants attended 30 workshops and 18 leaders were trained in the two-county area. New leaders completed training in Diabetes, Diabetes-Spanish, Pain Cross Training and Update Pain Training as well as one Master Trainer program.</p> | <p>Federal and state contract with RVCOG for both counties</p> <p>FY 14/15 funding = \$95,612</p> | <p>Cost -- \$0</p> <p>Role -- Stakeholder and indirect client (benefit to Jacksonville citizens)</p> |
| <p>Guardianship Provided Public Guardianship service to highly vulnerable seniors in Jackson County through a contract with the Center for Non-Profit Legal Services. A total of 10 individuals were served in Jackson County.</p> | <p>Federal and state contract with RVCOG for both counties</p> <p>FY 14/15 funding = \$10,338</p> | <p>Cost -- \$0</p> <p>Role -- Stakeholder and indirect client (benefit to Jacksonville citizens)</p> |

ROGUE VALLEY COUNCIL OF GOVERNMENTS
ESTABLISHED IN 1968

TO SERVE THE COMMUNITIES OF JACKSON AND
JOSEPHINE COUNTIES

JACKSON COUNTY · JOSEPHINE COUNTY · CITY
OF ASHLAND · TOWN OF BUTTE FALLS · CITY OF
CAVE JUNCTION · CITY OF CENTRAL POINT ·
CITY OF EAGLE POINT · CITY OF GOLD HILL ·
CITY OF GRANTS PASS · CITY OF JACKSONVILLE
· CITY OF MEDFORD · CITY OF PHOENIX · CITY
OF ROGUE RIVER · CITY OF SHADY COVE · CITY
OF TALENT · EMERGENCY COMMUNICATIONS
OF SOUTHERN OREGON · JACKSON SOIL AND
WATER CONSERVATION DISTRICT · ROGUE
COMMUNITY COLLEGE · ROGUE VALLEY SEWER
SERVICES · ROGUE VALLEY TRANSPORTATION
DISTRICT · SOUTHERN OREGON REGIONAL
ECONOMIC DEVELOPMENT, INC. · SOUTHERN
OREGON UNIVERSITY · JACKSON COUNTY
LIBRARY DISTRICT

Jacksonville City Council Agenda Item Summary



ITS Plan Update – Citizen Survey Results

Date: March 9, 2016
From: Councilor Garcia and Councilor Gregg

City Council Meeting: March 15, 2016
Agenda Item: 5b.

Synopsis:

Councilors Gregg and Garcia will present council with the IT survey responses with a preliminary analysis of what insights they provide into the potential IT services that would best serve Jacksonville. A short status report and outline of next steps and expected timetable for report readiness will follow.

Fiscal Impact:

N/A

Recommendations:

N/A

Exhibits:

Exhibit A – Spreadsheet

ITS Plan Update-Citizen Survey Results

City of Jacksonville - Citizen Survey

1. How important do you consider each of the following when communicating with City Staff?

| Answer Options | Not Important | | | | | | Very Important | Rating Average | Response Count |
|-------------------|---------------|----|----|----|----|----|----------------|----------------|----------------|
| Web Site | 4 | 2 | 3 | 8 | 5 | 28 | 4.84 | 50 | |
| Email | 4 | 2 | 2 | 3 | 10 | 29 | 5.00 | 50 | |
| Phones | 1 | 0 | 2 | 6 | 10 | 31 | 5.34 | 50 | |
| Mail | 6 | 10 | 13 | 10 | 4 | 5 | 3.23 | 48 | |
| In Person | 1 | 2 | 3 | 6 | 11 | 27 | 5.10 | 50 | |
| Discussion Boards | 5 | 10 | 8 | 5 | 9 | 9 | 3.65 | 46 | |
| answered question | | | | | | | | 50 | |
| skipped question | | | | | | | | 0 | |

2. How important do you consider each of the following when communicating with City Staff?

| Answer Options | Not Important | | | | | | Very Important | Rating Average | Response Count |
|-------------------------------------|---------------|---|----|----|----|----|----------------|----------------|----------------|
| Instant Messenger | 25 | 3 | 4 | 4 | 8 | 4 | 2.56 | 48 | |
| Publications | 6 | 5 | 14 | 10 | 7 | 7 | 3.57 | 49 | |
| Messages on Utility Bill | 5 | 9 | 8 | 9 | 8 | 10 | 3.73 | 49 | |
| Forms / Official Requests / Permits | 3 | 8 | 5 | 11 | 13 | 9 | 4.02 | 49 | |
| answered question | | | | | | | | 49 | |
| skipped question | | | | | | | | 1 | |

3. How important do you consider each of the following when communicating with City Staff?

| Answer Options | Not Important | | | | | | Very Important | Rating Average | Response Count |
|--------------------------------------------|---------------|---|----|---|---|----|----------------|----------------|----------------|
| FTP (File Transfer Protocol, e.g. Dropbox) | 14 | 9 | 11 | 2 | 9 | 3 | 2.83 | 48 | |
| VPN (Virtual Private Network) | 20 | 9 | 9 | 4 | 4 | 1 | 2.28 | 47 | |
| GIS (Geographical Information System) | 17 | 6 | 13 | 4 | 3 | 3 | 2.54 | 46 | |
| Texting / SMS (Short Message Service) | 11 | 9 | 7 | 7 | 3 | 11 | 3.31 | 48 | |
| answered question | | | | | | | | 48 | |
| skipped question | | | | | | | | 2 | |

4. How important would you consider sharing each of the following?

| Answer Options | Not Important | | | | | | Very Important | Rating Average | Response Count |
|------------------------|---------------|---|---|---|----|----|----------------|----------------|----------------|
| Civic Events Calendars | 2 | 0 | 4 | 6 | 13 | 24 | 5.04 | 49 | |
| Committee Calendars | 3 | 4 | 4 | 7 | 13 | 18 | 4.57 | 49 | |
| Work Schedules | 9 | 6 | 8 | 6 | 7 | 13 | 3.71 | 49 | |
| answered question | | | | | | | | 50 | |
| skipped question | | | | | | | | 0 | |

5. How important would you consider sharing each of the following?

| Answer Options | Not Important | | | | | | Very Important | Rating Average | Response Count |
|----------------------|---------------|---|---|---|---|----|----------------|----------------|----------------|
| Contact Info | 1 | 1 | 4 | 2 | 7 | 34 | 5.35 | 49 | |
| Public Documents | 3 | 0 | 6 | 6 | 4 | 30 | 5.00 | 49 | |
| Applications & Forms | 3 | 3 | 3 | 5 | 7 | 28 | 4.92 | 49 | |
| answered question | | | | | | | | 49 | |
| skipped question | | | | | | | | 1 | |

6. How much would you value being able to request each of the following services electronically?

| Answer Options | Not Important | | | | | | Very Important | Rating Average | Response Count |
|--------------------------|---------------|---|----|----|----|----|----------------|----------------|----------------|
| Safety Inspections | 6 | 3 | 8 | 7 | 12 | 12 | 4.08 | 48 | |
| FireWise Programs | 6 | 4 | 7 | 8 | 10 | 13 | 4.06 | 48 | |
| Paramedic | 5 | 1 | 8 | 8 | 5 | 21 | 4.46 | 48 | |
| Inspections for Hazards | 3 | 4 | 9 | 14 | 7 | 11 | 4.06 | 48 | |
| Search & Rescue | 4 | 4 | 10 | 5 | 7 | 18 | 4.27 | 48 | |
| Wildland Risk Assessment | 5 | 4 | 8 | 10 | 8 | 12 | 4.02 | 47 | |
| answered question | | | | | | | | 48 | |
| skipped question | | | | | | | | 2 | |

| 7. How much would you value being able to request each of the following services electronically? | | | | | | | | |
|--------------------------------------------------------------------------------------------------|---------------|---|----|----|----|----------------|----------------|----------------|
| Answer Options | Not Important | | | | | Very Important | Rating Average | Response Count |
| Safety Training | 5 | 6 | 9 | 7 | 10 | 10 | 3.87 | 47 |
| Smoke Detectors Outreach Programs | 8 | 4 | 10 | 6 | 11 | 8 | 3.68 | 47 |
| Car Seats Outreach Programs | 9 | 7 | 9 | 6 | 7 | 9 | 3.47 | 47 |
| Senior Citizens Outreach Programs | 4 | 3 | 9 | 8 | 10 | 13 | 4.19 | 47 |
| Emergency Management Information | 2 | 2 | 5 | 6 | 9 | 22 | 4.83 | 46 |
| answered question | | | | | | | | 47 |
| skipped question | | | | | | | | 3 |
| 8. How much would you value being able to report each of the following electronically? | | | | | | | | |
| Answer Options | Not Important | | | | | Very Important | Rating Average | Response Count |
| Law Enforcement Violations | 5 | 5 | 7 | 2 | 12 | 11 | 4.05 | 42 |
| Potential Citations | 8 | 3 | 6 | 7 | 14 | 8 | 3.87 | 46 |
| answered question | | | | | | | | 46 |
| skipped question | | | | | | | | 4 |
| 9. How much would you value being able to report each of the following electronically? | | | | | | | | |
| Answer Options | Not Important | | | | | Very Important | Rating Average | Response Count |
| Parking | 8 | 4 | 9 | 6 | 12 | 8 | 3.72 | 47 |
| Speeding | 7 | 4 | 3 | 6 | 13 | 14 | 4.19 | 47 |
| DUI (Driving Under the Influence, e.g. Drunk Driving) | 5 | 2 | 3 | 8 | 10 | 19 | 4.55 | 47 |
| Disorderly Conduct | 5 | 3 | 3 | 11 | 11 | 13 | 4.28 | 46 |
| Disturbance | 6 | 2 | 5 | 8 | 11 | 15 | 4.30 | 47 |
| Animal Problems | 7 | 2 | 8 | 4 | 16 | 10 | 4.06 | 47 |
| answered question | | | | | | | | 47 |
| skipped question | | | | | | | | 3 |
| 10. How much would you value being able to report each of the following electronically? | | | | | | | | |
| Answer Options | Not Important | | | | | Very Important | Rating Average | Response Count |
| Assault | 7 | 2 | 2 | 8 | 8 | 20 | 4.45 | 47 |
| Public Assist | 7 | 2 | 6 | 10 | 7 | 14 | 4.09 | 46 |
| Welfare Check-Ins | 11 | 2 | 9 | 8 | 7 | 9 | 3.54 | 46 |
| Larceny Theft | 7 | 2 | 4 | 6 | 14 | 14 | 4.28 | 47 |
| Burglary | 7 | 2 | 4 | 6 | 8 | 20 | 4.40 | 47 |
| answered question | | | | | | | | 47 |
| skipped question | | | | | | | | 3 |
| 11. How much would you value being able to report each of the following electronically? | | | | | | | | |
| Answer Options | Not Important | | | | | Very Important | Rating Average | Response Count |
| Code Violation | 6 | 8 | 6 | 10 | 9 | 7 | 3.63 | 46 |
| Links to Court Testimony | 9 | 7 | 9 | 6 | 5 | 8 | 3.34 | 44 |
| Links to Warrants | 10 | 7 | 9 | 6 | 5 | 7 | 3.23 | 44 |
| Dispute Resolution | 7 | 6 | 10 | 10 | 5 | 7 | 3.47 | 45 |
| Investigations of Suspicious Activity | 7 | 3 | 7 | 10 | 6 | 12 | 3.91 | 45 |
| answered question | | | | | | | | 46 |
| skipped question | | | | | | | | 4 |
| 12. How much would you value being able to request each of the following electronically? | | | | | | | | |
| Answer Options | Not Important | | | | | Very Important | Rating Average | Response Count |
| General Public Records Requests | 2 | 4 | 6 | 6 | 13 | 15 | 4.50 | 46 |
| Current vs 5 Years Requests | 3 | 5 | 7 | 8 | 12 | 10 | 4.13 | 45 |
| Historical Requests | 4 | 7 | 4 | 7 | 11 | 13 | 4.15 | 46 |
| answered question | | | | | | | | 46 |
| skipped question | | | | | | | | 4 |

| 13. How much would you value being able to request each of the following electronically? | | | | | | | | | |
|------------------------------------------------------------------------------------------|---------------|---|----|----|----|----------------|----------------|-------------------|----|
| Answer Options | Not Important | | | | | Very Important | Rating Average | Response Count | |
| Public Minutes/Agendas (M/A) | 0 | 3 | 4 | 11 | 11 | 17 | 4.76 | 46 | |
| Budget Committee M/A | 0 | 6 | 5 | 10 | 13 | 11 | 4.40 | 45 | |
| Parks, Recreation & Visitor Services Committee M/A | 0 | 9 | 5 | 8 | 11 | 12 | 4.27 | 45 | |
| Parking Committee M/A | 2 | 8 | 5 | 12 | 10 | 8 | 3.98 | 45 | |
| Personnel Committee M/A | 3 | 8 | 7 | 10 | 8 | 9 | 3.87 | 45 | |
| | | | | | | | | answered question | 46 |
| | | | | | | | | skipped question | 4 |
| 14. How much would you value being able to request each of the following electronically? | | | | | | | | | |
| Answer Options | Not Important | | | | | Very Important | Rating Average | Response Count | |
| Transit / Lodging Tax Committee M/A | 5 | 9 | 6 | 5 | 12 | 7 | 3.70 | 44 | |
| Public Safety Committee M/A | 2 | 9 | 5 | 6 | 13 | 9 | 4.05 | 44 | |
| Movie Committee M/A | 10 | 7 | 8 | 4 | 8 | 7 | 3.32 | 44 | |
| Citizen Involvement Committee M/A | 2 | 7 | 6 | 9 | 8 | 13 | 4.18 | 45 | |
| Citizen Action Committee M/A | 2 | 7 | 6 | 9 | 9 | 12 | 4.16 | 45 | |
| | | | | | | | | answered question | 45 |
| | | | | | | | | skipped question | 5 |
| 15. How much would you value being able to request each of the following electronically? | | | | | | | | | |
| Answer Options | Not Important | | | | | Very Important | Rating Average | Response Count | |
| Council M/A | 0 | 3 | 4 | 8 | 11 | 19 | 4.87 | 45 | |
| Planning Commission M/A | 0 | 3 | 7 | 8 | 10 | 17 | 4.69 | 45 | |
| HARC (Historic & Architectural Review Commission) M/A | 0 | 3 | 6 | 9 | 11 | 16 | 4.69 | 45 | |
| Cemetery Commission M/A | 2 | 7 | 9 | 11 | 5 | 11 | 3.96 | 45 | |
| | | | | | | | | answered question | 45 |
| | | | | | | | | skipped question | 5 |
| 16. How much would you value being able to request each of the following electronically? | | | | | | | | | |
| Answer Options | Not Important | | | | | Very Important | Rating Average | Response Count | |
| Business Licenses | 6 | 2 | 9 | 5 | 8 | 15 | 4.16 | 45 | |
| Event Permits | 6 | 1 | 8 | 5 | 9 | 16 | 4.29 | 45 | |
| OLCC (Oregon Liquor Control Commission) Permits | 9 | 6 | 11 | 3 | 7 | 8 | 3.39 | 44 | |
| | | | | | | | | answered question | 45 |
| | | | | | | | | skipped question | 5 |
| 17. How much would you value being able to request each of the following electronically? | | | | | | | | | |
| Answer Options | Not Important | | | | | Very Important | Rating Average | Response Count | |
| Planning Performance Review | 6 | 1 | 8 | 6 | 11 | 13 | 4.20 | 45 | |
| Sign Permits | 7 | 1 | 4 | 8 | 10 | 15 | 4.29 | 45 | |
| Building Permits | 5 | 1 | 4 | 3 | 12 | 20 | 4.69 | 45 | |
| Fence Permits | 6 | 3 | 4 | 5 | 11 | 17 | 4.37 | 46 | |
| Home Occupancy Permits | 5 | 5 | 5 | 3 | 9 | 18 | 4.33 | 45 | |
| | | | | | | | | answered question | 46 |
| | | | | | | | | skipped question | 4 |
| 18. How much would you value being able to request each of the following electronically? | | | | | | | | | |
| Answer Options | Not Important | | | | | Very Important | Rating Average | Response Count | |
| Tree Removal Permits | 5 | 3 | 5 | 9 | 8 | 16 | 4.30 | 46 | |
| Annexation Permits | 8 | 2 | 9 | 7 | 8 | 10 | 3.80 | 44 | |
| Pool Permits | 11 | 2 | 9 | 7 | 7 | 9 | 3.53 | 45 | |
| Line Adjustments, Variance, etc. | 5 | 1 | 10 | 5 | 13 | 11 | 4.18 | 45 | |
| Codes | 3 | 0 | 6 | 5 | 11 | 20 | 4.80 | 45 | |
| Grant Applications | 5 | 1 | 9 | 6 | 10 | 14 | 4.27 | 45 | |
| | | | | | | | | answered question | 46 |
| | | | | | | | | skipped question | 4 |

| 19. How much would you value being able to access the following records electronically? | | | | | | | | | | |
|--------------------------------------------------------------------------------------------------|----------------|---|----|----|----|----------------|------|-------------------|----------------|--|
| Answer Options | Not Important | | | | | Very Important | | Rating Average | Response Count | |
| Inventory | 10 | 3 | 8 | 7 | 9 | 7 | 3.52 | 44 | | |
| Rules and Regulations | 2 | 2 | 3 | 8 | 9 | 22 | 4.87 | 46 | | |
| Locations & Access | 6 | 2 | 2 | 8 | 11 | 17 | 4.46 | 46 | | |
| History | 5 | 3 | 5 | 7 | 10 | 15 | 4.31 | 45 | | |
| | | | | | | | | answered question | 46 | |
| | | | | | | | | skipped question | 4 | |
| 20. How much would you value being able to access each of the following services electronically? | | | | | | | | | | |
| Answer Options | Not Important | | | | | Very Important | | Rating Average | Response Count | |
| Utilities | 2 | 3 | 5 | 2 | 11 | 23 | 4.87 | 46 | | |
| Account Information | 3 | 3 | 5 | 2 | 11 | 22 | 4.76 | 46 | | |
| Usage History | 4 | 3 | 7 | 1 | 8 | 23 | 4.63 | 46 | | |
| Bill Pay | 2 | 2 | 3 | 0 | 12 | 26 | 5.13 | 45 | | |
| Equal Payment Plan | 4 | 7 | 6 | 5 | 5 | 17 | 4.16 | 44 | | |
| Conservation Programs | 1 | 6 | 9 | 3 | 8 | 17 | 4.41 | 44 | | |
| | | | | | | | | answered question | 46 | |
| | | | | | | | | skipped question | 4 | |
| 21. How much would you value being able to access each of the following services electronically? | | | | | | | | | | |
| Answer Options | Not Important | | | | | Very Important | | Rating Average | Response Count | |
| Detail Reports | 6 | 5 | 10 | 8 | 7 | 8 | 3.66 | 44 | | |
| Service Issues | 6 | 3 | 7 | 4 | 15 | 10 | 4.09 | 45 | | |
| Infrastructure Problems | 5 | 4 | 8 | 4 | 13 | 10 | 4.05 | 44 | | |
| Meter Problems | 6 | 2 | 5 | 4 | 14 | 14 | 4.33 | 45 | | |
| | | | | | | | | answered question | 45 | |
| | | | | | | | | skipped question | 5 | |
| 22. How much would you value being able to access the following records electronically? | | | | | | | | | | |
| Answer Options | Not Important | | | | | Very Important | | Rating Average | Response Count | |
| Geolocation, Mapping | 6 | 2 | 4 | 7 | 8 | 18 | 4.40 | 45 | | |
| Burial Records | 8 | 4 | 3 | 10 | 8 | 13 | 3.98 | 46 | | |
| Rules and Regulations | 5 | 4 | 1 | 8 | 12 | 16 | 4.43 | 46 | | |
| Deeds | 6 | 3 | 4 | 5 | 9 | 19 | 4.41 | 46 | | |
| | | | | | | | | answered question | 46 | |
| | | | | | | | | skipped question | 4 | |
| 23. Please add any comments or questions regarding this survey. | | | | | | | | | | |
| Answer Options | Response Count | | | | | | | | | |
| | 6 | | | | | | | | | |
| answered question | 6 | | | | | | | | | |
| skipped question | 44 | | | | | | | | | |

City of Jacksonville - Council and Staff Survey

1. How important do you consider each of the following when communicating with City Staff?

| Answer Options | Not Important | | | | | Very Important | | Rating Average | Response Count |
|-------------------|---------------|---|---|---|---|----------------|------|-------------------|----------------|
| Web Site | 4 | 5 | 3 | 2 | 2 | 5 | 3.38 | 21 | |
| Email | 0 | 1 | 1 | 1 | 2 | 16 | 5.48 | 21 | |
| Phones | 0 | 0 | 0 | 3 | 4 | 14 | 5.52 | 21 | |
| Mail | 7 | 4 | 4 | 3 | 0 | 3 | 2.71 | 21 | |
| In Person | 0 | 0 | 0 | 2 | 7 | 12 | 5.48 | 21 | |
| Discussion Boards | 6 | 5 | 4 | 3 | 3 | 0 | 2.62 | 21 | |
| | | | | | | | | answered question | 21 |
| | | | | | | | | skipped question | 1 |

2. How important do you consider each of the following when communicating with City Staff?

| Answer Options | Not Important | | | | | Very Important | | Rating Average | Response Count |
|-------------------------------------|---------------|---|---|---|---|----------------|------|-------------------|----------------|
| Instant Messenger | 6 | 1 | 6 | 2 | 4 | 2 | 3.14 | 21 | |
| Publications | 7 | 4 | 5 | 5 | 0 | 0 | 2.38 | 21 | |
| Messages on Utility Bill | 7 | 5 | 3 | 2 | 4 | 0 | 2.57 | 21 | |
| Forms / Official Requests / Permits | 0 | 2 | 6 | 2 | 7 | 4 | 4.24 | 21 | |
| | | | | | | | | answered question | 21 |
| | | | | | | | | skipped question | 1 |

3. How important do you consider each of the following when communicating with City Staff?

| Answer Options | Not Important | | | | | Very Important | | Rating Average | Response Count |
|--------------------------------------------|---------------|---|---|---|---|----------------|------|-------------------|----------------|
| FTP (File Transfer Protocol, e.g. Dropbox) | 2 | 3 | 3 | 6 | 4 | 2 | 3.65 | 20 | |
| VPN (Virtual Private Network) | 5 | 1 | 4 | 5 | 2 | 2 | 3.21 | 19 | |
| GIS (Geographical Information System) | 3 | 0 | 3 | 7 | 4 | 2 | 3.79 | 19 | |
| Texting / SMS (Short Message Service) | 1 | 0 | 4 | 2 | 5 | 9 | 4.76 | 21 | |
| | | | | | | | | answered question | 21 |
| | | | | | | | | skipped question | 1 |

4. How important would you consider sharing each of the following?

| Answer Options | Not Important | | | | | Very Important | | Rating Average | Response Count |
|------------------------|---------------|---|---|---|---|----------------|------|-------------------|----------------|
| Civic Events Calendars | 0 | 1 | 4 | 4 | 4 | 8 | 4.67 | 21 | |
| Committee Calendars | 0 | 1 | 2 | 6 | 3 | 9 | 4.81 | 21 | |
| Work Schedules | 2 | 3 | 5 | 3 | 6 | 2 | 3.67 | 21 | |
| | | | | | | | | answered question | 21 |
| | | | | | | | | skipped question | 1 |

5. How important would you consider sharing each of the following?

| Answer Options | Not Important | | | | | Very Important | | Rating Average | Response Count |
|----------------------|---------------|---|---|---|---|----------------|------|-------------------|----------------|
| Contact Info | 1 | 1 | 5 | 6 | 3 | 5 | 4.14 | 21 | |
| Public Documents | 0 | 1 | 5 | 4 | 2 | 9 | 4.62 | 21 | |
| Applications & Forms | 0 | 0 | 2 | 6 | 4 | 9 | 4.95 | 21 | |
| | | | | | | | | answered question | 21 |
| | | | | | | | | skipped question | 1 |

6. How much would you value being able to request each of the following services electronically?

| Answer Options | Not Important | | | | | Very Important | | Rating Average | Response Count |
|--------------------------|---------------|---|---|---|---|----------------|------|-------------------|----------------|
| Safety Inspections | 1 | 2 | 3 | 2 | 7 | 4 | 4.26 | 19 | |
| FireWise Programs | 1 | 2 | 4 | 3 | 6 | 2 | 3.94 | 18 | |
| Paramedic | 2 | 3 | 4 | 2 | 4 | 3 | 3.67 | 18 | |
| Inspections for Hazards | 1 | 3 | 3 | 3 | 6 | 3 | 4.00 | 19 | |
| Search & Rescue | 1 | 3 | 4 | 3 | 4 | 3 | 3.83 | 18 | |
| Wildland Risk Assessment | 1 | 2 | 3 | 2 | 7 | 3 | 4.17 | 18 | |
| | | | | | | | | answered question | 19 |
| | | | | | | | | skipped question | 3 |

7. How much would you value being able to request each of the following services electronically?

| Answer Options | Not Important | | | | | Very Important | Rating Average | Response Count |
|-----------------------------------|---------------|---|---|---|---|----------------|----------------|----------------|
| Safety Training | 0 | 1 | 5 | 8 | 3 | 2 | 4.00 | 19 |
| Smoke Detectors Outreach Programs | 1 | 1 | 6 | 4 | 5 | 1 | 3.78 | 18 |
| Car Seats Outreach Programs | 1 | 1 | 5 | 5 | 4 | 2 | 3.89 | 18 |
| Senior Citizens Outreach Programs | 1 | 1 | 6 | 4 | 4 | 2 | 3.83 | 18 |
| Emergency Management Information | 0 | 0 | 5 | 5 | 5 | 4 | 4.42 | 19 |
| answered question | | | | | | | | 19 |
| skipped question | | | | | | | | 3 |

8. How much would you value being able to report each of the following electronically?

| Answer Options | Not Important | | | | | Very Important | Rating Average | Response Count |
|----------------------------|---------------|---|---|---|---|----------------|----------------|----------------|
| Law Enforcement Violations | 3 | 2 | 3 | 4 | 3 | 4 | 3.74 | 19 |
| Potential Citations | 4 | 2 | 4 | 2 | 4 | 3 | 3.47 | 19 |
| answered question | | | | | | | | 19 |
| skipped question | | | | | | | | 3 |

9. How much would you value being able to report each of the following electronically?

| Answer Options | Not Important | | | | | Very Important | Rating Average | Response Count |
|-------------------------------------------------------|---------------|---|---|---|---|----------------|----------------|----------------|
| Parking | 3 | 2 | 3 | 4 | 5 | 2 | 3.63 | 19 |
| Speeding | 4 | 3 | 3 | 2 | 2 | 5 | 3.53 | 19 |
| DUI (Driving Under the Influence, e.g. Drunk Driving) | 4 | 2 | 4 | 1 | 2 | 6 | 3.68 | 19 |
| Disorderly Conduct | 3 | 2 | 3 | 3 | 2 | 6 | 3.89 | 19 |
| Disturbance | 3 | 3 | 2 | 5 | 2 | 4 | 3.63 | 19 |
| Animal Problems | 2 | 3 | 0 | 5 | 4 | 4 | 4.00 | 18 |
| answered question | | | | | | | | 19 |
| skipped question | | | | | | | | 3 |

10. How much would you value being able to report each of the following electronically?

| Answer Options | Not Important | | | | | Very Important | Rating Average | Response Count |
|-------------------|---------------|---|---|---|---|----------------|----------------|----------------|
| Assault | 3 | 3 | 2 | 1 | 2 | 8 | 4.05 | 19 |
| Public Assist | 2 | 4 | 4 | 1 | 4 | 4 | 3.68 | 19 |
| Welfare Check-Ins | 2 | 3 | 3 | 5 | 3 | 3 | 3.68 | 19 |
| Larceny Theft | 2 | 3 | 3 | 3 | 4 | 4 | 3.84 | 19 |
| Burglary | 2 | 3 | 2 | 3 | 3 | 6 | 4.05 | 19 |
| answered question | | | | | | | | 19 |
| skipped question | | | | | | | | 3 |

11. How much would you value being able to report each of the following electronically?

| Answer Options | Not Important | | | | | Very Important | Rating Average | Response Count |
|---------------------------------------|---------------|---|---|---|---|----------------|----------------|----------------|
| Code Violation | 1 | 3 | 3 | 5 | 3 | 4 | 3.95 | 19 |
| Links to Court Testimony | 2 | 6 | 6 | 1 | 2 | 2 | 3.05 | 19 |
| Links to Warrants | 2 | 5 | 6 | 0 | 4 | 2 | 3.26 | 19 |
| Dispute Resolution | 1 | 5 | 6 | 1 | 3 | 3 | 3.47 | 19 |
| Investigations of Suspicious Activity | 1 | 5 | 3 | 4 | 3 | 3 | 3.63 | 19 |
| answered question | | | | | | | | 19 |
| skipped question | | | | | | | | 3 |

12. How much would you value being able to request each of the following electronically?

| Answer Options | Not Important | | | | | Very Important | Rating Average | Response Count |
|---------------------------------|---------------|---|---|---|---|----------------|----------------|----------------|
| General Public Records Requests | 1 | 1 | 4 | 3 | 8 | 2 | 4.16 | 19 |
| Current vs 5 Years Requests | 1 | 3 | 4 | 4 | 4 | 3 | 3.84 | 19 |
| Historical Requests | 1 | 4 | 5 | 4 | 2 | 3 | 3.58 | 19 |
| answered question | | | | | | | | 19 |
| skipped question | | | | | | | | 3 |

13. How much would you value being able to request each of the following electronically?

| Answer Options | Not Important | | | | | Very Important | Rating Average | Response Count |
|----------------------------------------------------|---------------|---|---|---|---|----------------|----------------|----------------|
| Public Minutes/Agendas (M/A) | 1 | 1 | 3 | 2 | 6 | 6 | 4.53 | 19 |
| Budget Committee M/A | 1 | 1 | 2 | 3 | 5 | 7 | 4.63 | 19 |
| Parks, Recreation & Visitor Services Committee M/A | 2 | 2 | 2 | 3 | 5 | 5 | 4.16 | 19 |
| Parking Committee M/A | 2 | 2 | 4 | 3 | 4 | 3 | 3.78 | 18 |
| Personnel Committee M/A | 3 | 2 | 3 | 2 | 4 | 5 | 3.89 | 19 |
| answered question | | | | | | | | 19 |
| skipped question | | | | | | | | 3 |

14. How much would you value being able to request each of the following electronically?

| Answer Options | Not Important | | | | | Very Important | Rating Average | Response Count |
|-------------------------------------|---------------|---|---|---|---|----------------|----------------|----------------|
| Transit / Lodging Tax Committee M/A | 2 | 1 | 5 | 2 | 7 | 2 | 3.89 | 19 |
| Public Safety Committee M/A | 1 | 2 | 6 | 2 | 6 | 2 | 3.84 | 19 |
| Movie Committee M/A | 4 | 5 | 2 | 2 | 5 | 1 | 3.11 | 19 |
| Citizen Involvement Committee M/A | 3 | 1 | 3 | 4 | 7 | 1 | 3.74 | 19 |
| Citizen Action Committee M/A | 3 | 1 | 3 | 4 | 6 | 2 | 3.79 | 19 |
| answered question | | | | | | | | 19 |
| skipped question | | | | | | | | 3 |

15. How much would you value being able to request each of the following electronically?

| Answer Options | Not Important | | | | | Very Important | Rating Average | Response Count |
|-------------------------------------------------------|---------------|---|---|---|---|----------------|----------------|----------------|
| Council M/A | 1 | 1 | 2 | 2 | 7 | 6 | 4.63 | 19 |
| Planning Commission M/A | 1 | 1 | 3 | 3 | 6 | 5 | 4.42 | 19 |
| HARC (Historic & Architectural Review Commission) M/A | 1 | 1 | 3 | 4 | 7 | 3 | 4.26 | 19 |
| Cemetery Commission M/A | 1 | 3 | 4 | 3 | 5 | 3 | 3.89 | 19 |
| answered question | | | | | | | | 19 |
| skipped question | | | | | | | | 3 |

16. How much would you value being able to request each of the following electronically?

| Answer Options | Not Important | | | | | Very Important | Rating Average | Response Count |
|-------------------------------------------------|---------------|---|---|---|---|----------------|----------------|----------------|
| Business Licenses | 1 | 2 | 2 | 2 | 4 | 8 | 4.58 | 19 |
| Event Permits | 1 | 2 | 1 | 2 | 6 | 7 | 4.63 | 19 |
| OLCC (Oregon Liquor Control Commission) Permits | 1 | 2 | 2 | 2 | 6 | 6 | 4.47 | 19 |
| answered question | | | | | | | | 19 |
| skipped question | | | | | | | | 3 |

17. How much would you value being able to request each of the following electronically?

| Answer Options | Not Important | | | | | Very Important | Rating Average | Response Count |
|-----------------------------|---------------|---|---|---|---|----------------|----------------|----------------|
| Planning Performance Review | 1 | 1 | 6 | 3 | 3 | 4 | 4.00 | 18 |
| Sign Permits | 1 | 2 | 4 | 3 | 4 | 4 | 4.06 | 18 |
| Building Permits | 1 | 2 | 3 | 2 | 6 | 4 | 4.22 | 18 |
| Fence Permits | 1 | 1 | 5 | 3 | 3 | 5 | 4.17 | 18 |
| Home Occupancy Permits | 1 | 0 | 4 | 6 | 3 | 4 | 4.22 | 18 |
| answered question | | | | | | | | 18 |
| skipped question | | | | | | | | 4 |

18. How much would you value being able to request each of the following electronically?

| Answer Options | Not Important | | | | | Very Important | Rating Average | Response Count |
|----------------------------------|---------------|---|---|---|---|----------------|----------------|----------------|
| Tree Removal Permits | 1 | 2 | 4 | 5 | 1 | 5 | 4.00 | 18 |
| Annexation Permits | 1 | 4 | 5 | 3 | 2 | 3 | 3.56 | 18 |
| Pool Permits | 3 | 2 | 4 | 3 | 2 | 4 | 3.61 | 18 |
| Line Adjustments, Variance, etc. | 1 | 4 | 3 | 4 | 2 | 4 | 3.78 | 18 |
| Codes | 1 | 2 | 2 | 5 | 1 | 7 | 4.33 | 18 |
| Grant Applications | 1 | 2 | 4 | 4 | 2 | 5 | 4.06 | 18 |
| answered question | | | | | | | | 18 |
| skipped question | | | | | | | | 4 |

| 19. How much would you value being able to access the following records electronically? | | | | | | | | | | |
|--------------------------------------------------------------------------------------------------|---------------|---|---|---|----|----------------|------|-------------------|----------------|--|
| Answer Options | Not Important | | | | | Very Important | | Rating Average | Response Count | |
| Inventory | 2 | 2 | 4 | 5 | 1 | 4 | 3.72 | 18 | | |
| Rules and Regulations | 1 | 2 | 4 | 3 | 2 | 7 | 4.26 | 19 | | |
| Locations & Access | 2 | 2 | 1 | 4 | 2 | 8 | 4.37 | 19 | | |
| History | 1 | 2 | 2 | 6 | 2 | 6 | 4.26 | 19 | | |
| | | | | | | | | answered question | 19 | |
| | | | | | | | | skipped question | 3 | |
| 20. How much would you value being able to access each of the following services electronically? | | | | | | | | | | |
| Answer Options | Not Important | | | | | Very Important | | Rating Average | Response Count | |
| Utilities | 1 | 1 | 2 | 2 | 7 | 6 | 4.63 | 19 | | |
| Account Information | 1 | 2 | 2 | 2 | 4 | 8 | 4.58 | 19 | | |
| Usage History | 1 | 2 | 1 | 3 | 5 | 7 | 4.58 | 19 | | |
| Bill Pay | 1 | 1 | 1 | 2 | 6 | 8 | 4.84 | 19 | | |
| Equal Payment Plan | 2 | 1 | 2 | 3 | 4 | 7 | 4.42 | 19 | | |
| Conservation Programs | 2 | 2 | 3 | 3 | 3 | 6 | 4.11 | 19 | | |
| | | | | | | | | answered question | 19 | |
| | | | | | | | | skipped question | 3 | |
| 21. How much would you value being able to access each of the following services electronically? | | | | | | | | | | |
| Answer Options | Not Important | | | | | Very Important | | Rating Average | Response Count | |
| Detail Reports | 1 | 3 | 6 | 2 | 4 | 3 | 3.74 | 19 | | |
| Service Issues | 1 | 2 | 5 | 2 | 6 | 3 | 4.00 | 19 | | |
| Infrastructure Problems | 1 | 2 | 4 | 6 | 2 | 4 | 3.95 | 19 | | |
| Meter Problems | 1 | 1 | 5 | 5 | 4 | 3 | 4.00 | 19 | | |
| | | | | | | | | answered question | 19 | |
| | | | | | | | | skipped question | 3 | |
| 22. How much would you value being able to access the following records electronically? | | | | | | | | | | |
| Answer Options | Not Important | | | | | Very Important | | Rating Average | Response Count | |
| Geolocation, Mapping | 2 | 1 | 4 | 4 | 5 | 3 | 3.95 | 19 | | |
| Burial Records | 1 | 0 | 2 | 5 | 7 | 4 | 4.53 | 19 | | |
| Rules and Regulations | 2 | 1 | 4 | 2 | 7 | 3 | 4.05 | 19 | | |
| Deeds | 2 | 2 | 4 | 4 | 3 | 3 | 3.72 | 18 | | |
| | | | | | | | | answered question | 19 | |
| | | | | | | | | skipped question | 3 | |
| 23. How important do you consider each of the following communication methods? | | | | | | | | | | |
| Answer Options | Not Important | | | | | Very Important | | Rating Average | Response Count | |
| Workstations | 0 | 1 | 4 | 3 | 6 | 5 | 4.53 | 19 | | |
| Laptops | 1 | 0 | 3 | 2 | 10 | 3 | 4.53 | 19 | | |
| Tablets | 1 | 0 | 2 | 5 | 7 | 4 | 4.53 | 19 | | |
| Smart Phones | 1 | 1 | 1 | 2 | 2 | 12 | 5.05 | 19 | | |
| Pagers | 11 | 4 | 1 | 0 | 2 | 0 | 1.78 | 18 | | |
| | | | | | | | | answered question | 19 | |
| | | | | | | | | skipped question | 3 | |
| 24. How important do you consider each of the following communication methods? | | | | | | | | | | |
| Answer Options | Not Important | | | | | Very Important | | Rating Average | Response Count | |
| Walkie-Talkie / CBs (Citizen Band Radios) | 3 | 3 | 4 | 2 | 4 | 3 | 3.53 | 19 | | |
| Police and Fire Radios | 0 | 0 | 2 | 2 | 2 | 12 | 5.33 | 18 | | |
| MDUs (Mobile Data Units, e.g., Laptops in Police Cars) | 0 | 0 | 2 | 2 | 2 | 12 | 5.33 | 18 | | |
| Car Cams | 1 | 0 | 2 | 3 | 2 | 11 | 5.00 | 19 | | |
| Body Cams | 2 | 2 | 1 | 4 | 1 | 9 | 4.42 | 19 | | |
| | | | | | | | | answered question | 19 | |
| | | | | | | | | skipped question | 3 | |

| 25. How important do you consider each of the following communication methods? | | | | | | | | | | |
|--------------------------------------------------------------------------------|---------------|---|---|---|---|----------------|----------------|-------------------|----|--|
| Answer Options | Not Important | | | | | Very Important | Rating Average | Response Count | | |
| Scanners | 0 | 1 | 0 | 1 | 3 | 14 | 5.53 | 19 | | |
| Copiers | 0 | 1 | 0 | 1 | 2 | 15 | 5.58 | 19 | | |
| Printers | 0 | 0 | 0 | 1 | 2 | 16 | 5.79 | 19 | | |
| | | | | | | | | answered question | 19 | |
| | | | | | | | | skipped question | 3 | |

| 26. How important do you consider each of the following communication methods? | | | | | | | | | | |
|--------------------------------------------------------------------------------|---------------|---|---|---|---|----------------|----------------|-------------------|----|--|
| Answer Options | Not Important | | | | | Very Important | Rating Average | Response Count | | |
| Wireless Network Devices (WiFi) | 0 | 1 | 0 | 2 | 2 | 14 | 5.47 | 19 | | |
| Network Switches | 0 | 1 | 3 | 3 | 4 | 8 | 4.79 | 19 | | |
| Firewall | 0 | 0 | 0 | 4 | 2 | 12 | 5.44 | 18 | | |
| Local Redundant Storage | 0 | 2 | 4 | 1 | 4 | 7 | 4.56 | 18 | | |
| Exchange Server (Email Server) | 0 | 0 | 1 | 3 | 2 | 12 | 5.39 | 18 | | |
| Cabling - CAT-5 | 0 | 1 | 2 | 3 | 3 | 6 | 4.73 | 15 | | |
| | | | | | | | | answered question | 19 | |
| | | | | | | | | skipped question | 3 | |

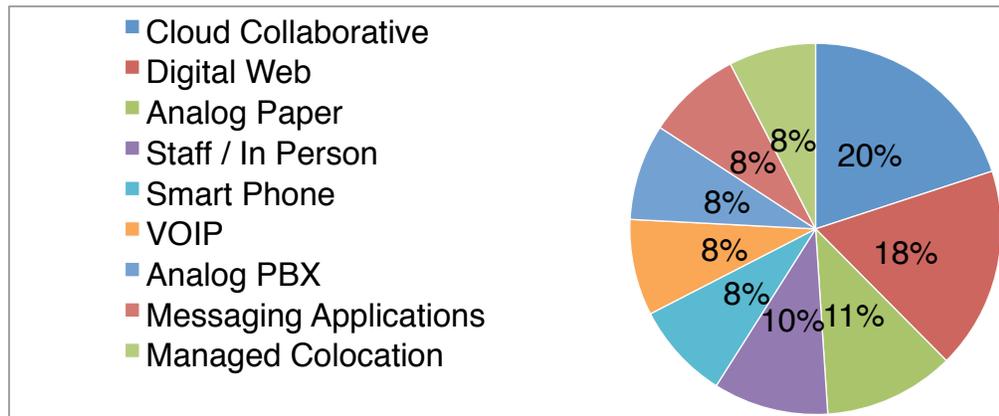
| 27. How important do you consider each of the following communication methods? | | | | | | | | | | |
|--------------------------------------------------------------------------------|---------------|---|---|---|---|----------------|----------------|-------------------|----|--|
| Answer Options | Not Important | | | | | Very Important | Rating Average | Response Count | | |
| Radio Towers | 1 | 1 | 2 | 2 | 4 | 8 | 4.72 | 18 | | |
| Backup Devices | 0 | 0 | 1 | 2 | 3 | 12 | 5.44 | 18 | | |
| Meters / Readers | 0 | 0 | 1 | 3 | 4 | 10 | 5.28 | 18 | | |
| Vehicles (Trucks, Cars, Carts) | 1 | 0 | 1 | 2 | 4 | 10 | 5.11 | 18 | | |
| Street Lights | 0 | 0 | 1 | 5 | 4 | 8 | 5.06 | 18 | | |
| Mesh Networks (e.g., City-wide WiFi) | 0 | 0 | 4 | 3 | 2 | 8 | 4.82 | 17 | | |
| | | | | | | | | answered question | 18 | |
| | | | | | | | | skipped question | 4 | |

| 28. Please add any comments or questions regarding this survey. | | | | | | | | | |
|-----------------------------------------------------------------|----------------|--|--|--|--|--|--|--|--|
| Answer Options | Response Count | | | | | | | | |
| | 1 | | | | | | | | |
| answered question | 1 | | | | | | | | |
| skipped question | 21 | | | | | | | | |

| 7. How much would you value being able to request each of the following services electronically? | | | |
|--------------------------------------------------------------------------------------------------|------|--------------|-------------------------------------------------------|
| | | | Answer Options |
| 8.00 | 3.87 | 11.87 | Safety Training |
| 7.56 | 3.68 | 11.24 | Smoke Detectors Outreach Programs |
| 7.78 | 3.47 | 11.25 | Car Seats Outreach Programs |
| 7.66 | 4.19 | 11.85 | Senior Citizens Outreach Programs |
| 8.84 | 4.83 | 13.67 | Emergency Management Information |
| | | | |
| | | | |
| 8. How much would you value being able to report each of the following electronically? | | | |
| | | | Answer Options |
| 7.48 | 4.05 | 11.53 | Law Enforcement Violations |
| 6.94 | 3.87 | 10.81 | Potential Citations |
| | | | |
| | | | |
| 9. How much would you value being able to report each of the following electronically? | | | |
| | | | Answer Options |
| 7.26 | 3.72 | 10.98 | Parking |
| 7.06 | 4.19 | 11.25 | Speeding |
| 7.36 | 4.55 | 11.91 | DUI (Driving Under the Influence, e.g. Drunk Driving) |
| 7.78 | 4.28 | 12.06 | Disorderly Conduct |
| 7.26 | 4.30 | 11.56 | Disturbance |
| 8.00 | 4.06 | 12.06 | Animal Problems |
| | | | |
| | | | |
| 10. How much would you value being able to report each of the following electronically? | | | |
| | | | Answer Options |
| 8.10 | 4.45 | 12.55 | Assault |
| 7.36 | 4.09 | 11.45 | Public Assist |
| 7.36 | 3.54 | 10.90 | Welfare Check-Ins |
| 7.68 | 4.28 | 11.96 | Larceny Theft |
| 8.10 | 4.40 | 12.50 | Burglary |
| | | | |
| | | | |
| 11. How much would you value being able to report each of the following electronically? | | | |
| | | | Answer Options |
| 7.90 | 3.63 | 11.53 | Code Violation |
| 6.10 | 3.34 | 9.44 | Links to Court Testimony |
| 6.52 | 3.23 | 9.75 | Links to Warrants |
| 6.94 | 3.47 | 10.41 | Dispute Resolution |
| 7.26 | 3.91 | 11.17 | Investigations of Suspicious Activity |
| | | | |
| | | | |
| 12. How much would you value being able to request each of the following electronically? | | | |
| | | | Answer Options |
| 8.32 | 4.50 | 12.82 | General Public Records Requests |
| 7.68 | 4.13 | 11.81 | Current vs 5 Years Requests |
| 7.16 | 4.15 | 11.31 | Historical Requests |

| Combined Totals | Questions | Possible Delivery Platforms | Cloud Collaborative | Managed Colocation | Self Host | VOIP | Analog PBX | Staff / In Person | Smart Phone | Messaging Applications | Digital Web | Analog Paper | ePay Service | Printers | Copiers | M/F Copier | Camera | Point to Point | Mesh | Device | Managed Device | GPS Enabled Device | Cabling | Radio Towers | Smart Fleet |
|-----------------|--------------------------------------------------------------------------------------------------|---------------------------------------------------------------|---------------------|--------------------|-----------|--------|------------|-------------------|-------------|------------------------|-------------|--------------|--------------|----------|---------|------------|--------|----------------|------|--------|----------------|--------------------|---------|--------------|-------------|
| | | | | | | | | | | | | | | | | | | | | | | | | | |
| | 1. How important do you consider each of the following when communicating with City Staff? | | | | | | | | | | | | | | | | | | | | | | | | |
| | Answer Options | | | | | | | | | | | | | | | | | | | | | | | | |
| 16.38 | Phones | VOIP - Digital, Analog | | | | 16.38 | 16.38 | | | | | | | | | | | | | | | | | | |
| 16.06 | In Person | Staff | | | | | | 16.06 | | | | | | | | | | | | | | | | | |
| 15.96 | Email | On Premise, Managed Colo, Cloud Collaborative; | 15.96 | 15.96 | 15.96 | | | | | | | | | | | | | | | | | | | | |
| 12.83 | Texting / SMS (Short Message Service) | Smart Phone, Messaging Applications | | | | | | | 12.83 | 12.83 | | | | | | | | | | | | | | | |
| 12.50 | Forms / Official Requests / Permits | Analog - Paper; Digital - Web, Cloud Collaborative | | | | | | | | | 12.50 | 12.50 | | | | | | | | | | | | | |
| 11.60 | Web Site | Managed Host; Cloud Collaborative | 11.60 | 11.60 | | | | | | | | | | | | | | | | | | | | | |
| 10.13 | FTP (File Transfer Protocol, e.g. Dropbox) | Self Hosted; Managed Host; Cloud Collaborative | 10.13 | 10.13 | 10.13 | | | | | | | | | | | | | | | | | | | | |
| 10.12 | GIS (Geographical Information System) | Self Hosted; Managed Host | | 10.12 | 10.12 | | | | | | | | | | | | | | | | | | | | |
| 8.89 | Discussion Boards | Managed Host; Cloud Collaborative | | 8.89 | 8.89 | | | | | | | | | | | | | | | | | | | | |
| 8.87 | Messages on Utility Bill | Analog - Paper; Digital - Web | | | | | | | | | 8.87 | 8.87 | | | | | | | | | | | | | |
| 8.84 | Instant Messenger | Smart Phone, Messaging Applications | | | | | | | 8.84 | 8.84 | | | | | | | | | | | | | | | |
| 8.70 | VPN (Virtual Private Network) | Self Hosted; Managed Host | | | | | | | | | | | | | | | | | | | | | | | |
| 8.65 | Mail | Analog - Paper; | | 8.70 | 8.70 | | | | | | | | | | | | | | | | | | | | |
| 8.33 | Publications | Analog - Paper; Digital - Web | | | | | | | | | | | 8.33 | 8.33 | | | | | | | | | | | |
| | | | Total | 50.19 | 65.40 | 53.80 | 16.38 | 16.38 | 16.06 | 21.67 | 21.67 | 8.33 | 29.70 | 38.35 | | | | | | | | | | | |
| | 4. How important would you consider sharing each of the following? | | | | | | | | | | | | | | | | | | | | | | | | |
| | Answer Options | | | | | | | | | | | | | | | | | | | | | | | | |
| 14.82 | Applications & Forms | Analog - Paper; Digital - Web, Cloud Collaborative | 14.82 | | | | | | | | 14.82 | 14.82 | | | | | | | | | | | | | |
| 14.38 | Civic Events Calendars | Analog - Paper; Digital - Web, Cloud Collaborative | 14.38 | | | | | | | | 14.38 | 14.38 | | | | | | | | | | | | | |
| 14.24 | Public Documents | Managed Host; Cloud Collaborative | 14.24 | 14.24 | | | | | | | | | | | | | | | | | | | | | |
| 14.19 | Committee Calendars | Analog - Paper; Digital - Web, Cloud Collaborative | 14.19 | | | | | | | | 14.19 | 14.19 | | | | | | | | | | | | | |
| 13.63 | Contact Info | Analog - Paper; Digital - Web, Cloud Collaborative | 13.63 | | | | | | | | 13.63 | 13.63 | | | | | | | | | | | | | |
| 11.05 | Work Schedules | Analog - Paper; Digital - Web, Cloud Collaborative | 11.05 | | | | | | | | 11.05 | 11.05 | | | | | | | | | | | | | |
| | | | Total | 82.31 | 14.24 | | | | | | 68.07 | 68.07 | | | | | | | | | | | | | |
| | 6. How much would you value being able to request each of the following services electronically? | | | | | | | | | | | | | | | | | | | | | | | | |
| | Answer Options | | | | | | | | | | | | | | | | | | | | | | | | |
| 13.67 | Emergency Management Information | Analog - Paper; Digital - Web, Cloud Collaborative | 13.67 | | | | | | | | 13.67 | 13.67 | | | | | | | | | | | | | |
| 12.60 | Safety Inspections | Analog - Paper; Digital - Web, Cloud Collaborative | 12.60 | | | | | | | | 12.60 | 12.60 | | | | | | | | | | | | | |
| 12.36 | Wildland Risk Assessment | Analog - Paper; Digital - Web, Cloud Collaborative | 12.36 | | | | | | | | 12.36 | 12.36 | | | | | | | | | | | | | |
| 12.06 | Inspections for Hazards | Analog - Paper; Digital - Web, Cloud Collaborative | 12.06 | | | | | | | | 12.06 | 12.06 | | | | | | | | | | | | | |
| 11.94 | FireWise Programs | Analog - Paper; Digital - Web, Cloud Collaborative | 11.94 | | | | | | | | 11.94 | 11.94 | | | | | | | | | | | | | |
| 11.93 | Search & Rescue | Analog - Paper; Digital - Web, Cloud Collaborative | 11.93 | | | | | | | | 11.93 | 11.93 | | | | | | | | | | | | | |
| 11.87 | Safety Training | Analog - Paper; In Person; Digital - Web, Cloud Collaborative | 11.87 | | | | | 11.87 | | | 11.87 | 11.87 | | | | | | | | | | | | | |
| 11.85 | Senior Citizens Outreach Programs | Analog - Paper; In Person; Digital - Web, Cloud Collaborative | 11.85 | | | | | 11.85 | | | 11.85 | 11.85 | | | | | | | | | | | | | |
| 11.80 | Paramedic | Phone; Text; | | | | 11.80 | 11.80 | 11.80 | 11.80 | 11.80 | | | | | | | | | | | | | | | |
| 11.25 | Car Seats Outreach Programs | Analog - Paper; In Person; Digital - Web, Cloud Collaborative | 11.25 | | | | | 11.25 | | | 11.25 | 11.25 | | | | | | | | | | | | | |
| 11.24 | Smoke Detectors Outreach Programs | Analog - Paper; In Person; Digital - Web, Cloud Collaborative | 11.24 | | | | | 11.24 | | | 11.24 | 11.24 | | | | | | | | | | | | | |
| | | | Total | 120.77 | | 11.80 | 11.80 | 58.01 | 11.80 | 11.80 | 120.77 | 120.77 | | | | | | | | | | | | | |
| | 8. How much would you value being able to report each of the following electronically? | | | | | | | | | | | | | | | | | | | | | | | | |
| | Answer Options | | | | | | | | | | | | | | | | | | | | | | | | |
| 12.55 | Assault | In Person; Phone; Text; | | | | 12.55 | 12.55 | 12.55 | 12.55 | 12.55 | | | | | | | | | | | | | | | |
| 12.50 | Burglary | In Person; Phone; Text; | | | | 12.50 | 12.50 | 12.50 | 12.50 | 12.50 | | | | | | | | | | | | | | | |
| 12.06 | Disorderly Conduct | In Person; Phone; Text; | | | | 12.06 | 12.06 | 12.06 | 12.06 | 12.06 | | | | | | | | | | | | | | | |
| 12.06 | Animal Problems | In Person; Phone; Text; Digital - Web; Cloud Collaborative | 12.06 | | | 12.06 | 12.06 | 12.06 | 12.06 | 12.06 | 12.06 | 12.06 | | | | | | | | | | | | | |
| 11.96 | Larceny Theft | In Person; Phone; Text; Digital - Web; Cloud Collaborative | 11.96 | | | 11.96 | 11.96 | 11.96 | 11.96 | 11.96 | 11.96 | 11.96 | | | | | | | | | | | | | |
| 11.91 | (Driving) | In Person; Phone; Text; | | | | 11.91 | 11.91 | 11.91 | 11.91 | 11.91 | | | | | | | | | | | | | | | |
| 11.56 | Disturbance | In Person; Phone; Text; | | | | 11.56 | 11.56 | 11.56 | 11.56 | 11.56 | | | | | | | | | | | | | | | |
| 11.53 | Law Enforcement Violations | In Person; Phone; Text; Digital - Web; Cloud Collaborative | 11.53 | | | 11.53 | 11.53 | 11.53 | 11.53 | 11.53 | 11.53 | 11.53 | | | | | | | | | | | | | |
| 11.53 | Code Violation | In Person; Phone; Text; Digital - Web; Cloud Collaborative | 11.53 | | | 11.53 | 11.53 | 11.53 | 11.53 | 11.53 | 11.53 | 11.53 | | | | | | | | | | | | | |
| 11.45 | Public Assist | In Person; Phone; Text; | | | | 11.45 | 11.45 | 11.45 | 11.45 | 11.45 | | | | | | | | | | | | | | | |
| 11.25 | Speeding | In Person; Phone; Text; | | | | 11.25 | 11.25 | 11.25 | 11.25 | 11.25 | | | | | | | | | | | | | | | |
| 11.17 | Investigations of Suspicious Activity | In Person; Phone; Text; Digital - Web; Cloud Collaborative | 11.17 | | | 11.17 | 11.17 | 11.17 | 11.17 | 11.17 | 11.17 | 11.17 | | | | | | | | | | | | | |
| 10.98 | Parking | In Person; Phone; Text; | | | | 10.98 | 10.98 | 10.98 | 10.98 | 10.98 | | | | | | | | | | | | | | | |
| 10.90 | Welfare Check-Ins | In Person; Phone; Text; Digital - Web; Cloud Collaborative | 10.90 | | | 10.90 | 10.90 | 10.90 | 10.90 | 10.90 | 10.90 | 10.90 | | | | | | | | | | | | | |
| 10.81 | Potential Citations | In Person; Phone; Text; Digital - Web; Cloud Collaborative | 10.81 | | | 10.81 | 10.81 | 10.81 | 10.81 | 10.81 | 10.81 | 10.81 | | | | | | | | | | | | | |
| 10.41 | Dispute Resolution | In Person; Phone; Text; Digital - Web; Cloud Collaborative | 10.41 | | | 10.41 | 10.41 | 10.41 | 10.41 | 10.41 | 10.41 | 10.41 | | | | | | | | | | | | | |
| 9.75 | Links to Warrants | In Person; Phone; Text; Digital - Web; Cloud Collaborative | 9.75 | | | 9.75 | 9.75 | 9.75 | 9.75 | 9.75 | 9.75 | 9.75 | | | | | | | | | | | | | |
| 9.44 | Links to Court Testimony | In Person; Phone; Text; Digital - Web; Cloud Collaborative | 9.44 | | | 9.44 | 9.44 | 9.44 | 9.44 | 9.44 | 9.44 | 9.44 | | | | | | | | | | | | | |
| | | | Total | 109.56 | | 203.82 | 203.82 | 203.82 | 203.82 | 203.82 | 109.56 | | | | | | | | | | | | | | |

| Platform | Application Score | Percentage | | | | |
|----------------------|-------------------|------------|--|--|--|--|
| Cloud Collaborative | 906.78 | 17.60 | | | | |
| Digital Web | 799.13 | 15.51 | | | | |
| Analog Paper | 517.33 | 10.04 | | | | |
| Staff / In Person | 455.36 | 8.84 | | | | |
| Smart Phone | 384.25 | 7.46 | | | | |
| VOIP | 380.53 | 7.39 | | | | |
| Analog PBX | 380.53 | 7.39 | | | | |
| Messaging Applicatio | 373.19 | 7.24 | | | | |
| Managed Colocation | 344.40 | 6.68 | | | | |
| Device | 169.06 | 3.28 | | | | |
| Managed Device | 169.06 | 3.28 | | | | |
| Self Host | 103.52 | 2.01 | | | | |
| MF Copier | 33.80 | 0.66 | | | | |
| ePay Service | 28.94 | 0.56 | | | | |
| Copiers | 22.74 | 0.44 | | | | |
| Printers | 11.58 | 0.22 | | | | |
| Camera | 11.06 | 0.21 | | | | |
| Point to Point | 10.94 | 0.21 | | | | |
| Mesh | 10.94 | 0.21 | | | | |
| GPS Enabled Device | 10.22 | 0.20 | | | | |
| Smart Fleet | 10.22 | 0.20 | | | | |
| Cabling | 9.46 | 0.18 | | | | |
| Radio Towers | 9.44 | 0.18 | | | | |
| | 5152.48 | | | | | |



Council Discussion



City of Jacksonville Meeting/Minutes Sheet
This sheet must be turned in immediately following
this meeting to the City Recorder.

Name of meeting body Cemetery Date of meeting 3/7/16 Time 4pm

Location: OCH EOC Naversen Rm Community Center

Committee Members Present: Chair _____ Staff: RICHARD SHIELDS

Members: Johan Visser (Jewish), K.C. Karr (I.O.O.F)

Discussion items not on the agenda: Brief description of subject of discussion and action taken.

Curb to be installed in City Section
History Saturday, Memorial Day meet & greet
Marker Clean workshop.

All agenda items: Brief description of subject of discussion and action taken. If vote taken, results
Agenda Item # _____

Motion by: No Motions Seconded: _____ Passed Failed (circle one)
Agenda Item # _____

Motion by: _____ Seconded: _____ Passed Failed (circle one)
Agenda Item # _____

Motion by: _____ Seconded: _____ Passed Failed (circle one)
Agenda Item # _____

Motion by: _____ Seconded: _____ Passed Failed (circle one)

Items to report to City Council:

1

2

3

4

5

Additional Notes:

Next meeting date: June 6th Time: 4pm

Location: Community Center

Time this meeting was adjourned: 5:15 pm.

Any special needs for the next meeting?

we need food & drinks
I put new batteries in recording machine